

October 22, 2021

Legislative Delegation:

Pursuant to Proviso 33.9, attached please find the South Carolina Department of Health and Human Services (SCDHHS) report regarding the condition of space furnished to the agency by the governing authorities of your counties. The attached report provides a brief overview of in-depth site assessments and reports on the accessibility of each SCDHHS county location as required by the Americans with Disabilities Act (ADA).

I am pleased to report that many counties with identified ADA accessibility deficiencies, responded positively to the site assessment, and worked to bring their location into ADA accessibility compliance. As the counties correct identified issues, SCDHHS verifies the improvement. While there have been many improvements made to county offices, upon SCDHHS' Fiscal Year 2021-2022 site visits, some county locations still did not meet ADA Standards. In those cases, the original barrier is still listed on the attached report.

If you would like a copy of the complete site assessment and accessibility report of any location, have any questions, or need additional information, please contact Jenny Stirling, Deputy Chief of Staff for Legislative Affairs, at (803) 351-5673 or LYNCHJEN@scdhhs.gov.

Sincerely,



Robert M. Kerr
Director

33.9. (DHHS: Medicaid Eligibility Transfer) The South Carolina Department of Health and Human Services (DHHS) is hereby authorized to determine the eligibility of applicants for the South Carolina Medicaid Program in accordance with the State Plan Under Title XIX of The Social Security Act Medical Assistance Program. The governing authority of each county shall provide office space and facility service for this function as they do for DSS functions under Section 43-3-65.

With funds available to the department and by November 1, the Director of the Department of Health and Human Services shall provide the governing authority and the legislative delegation of each county with information on the condition of space furnished for this purpose and shall specifically identify any known deficiencies with respect to the accessibility requirements of the Americans with Disabilities Act (ADA). By May 1, the governing authority of any county with an identified ADA-related deficiency shall report to its legislative delegation and the Director of the Department of Health and Human Services on its progress in correcting such deficiency.

Special Notes to the Attached Report:

1. The Report lists identified ADA accessibility and compliance issues.
2. Site visit follow-ups are scheduled when the Civil Rights Division receive notification that all of some of the outstanding ADA compliance issues have been resolved. Otherwise, site visits are conducted annually to ensure continued compliance.
3. DHHS continues to ensure uniformity throughout the signage of our county offices.

ADA Accessibility Barriers

Site Visit	County	Address	ADA Accessibility Barriers
8/2/2021	Abbeville	903 West Greenwood Street Abbeville, SC 29620-5678	<p>Parking.</p> <ul style="list-style-type: none"> All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint Accessible parking signs mounted above the 60 inches required by ADA Standards There are no van accessible designated parking spaces Insufficient number of accessible spaces in relation to the number of current spaces International Symbol of Accessibility did not comply with 703.7.2.1 because the symbol was missing Shared Access aisle and designated accessible parking spaces are not in accordance with the ADA standards Asphalt of parking lot inconsistent and included large cracks, loose gravel, and uneven in several areas <p>Restroom</p> <ul style="list-style-type: none"> The restroom signs are placed on the wrong side of the wall (Men's Only) Urinal is mounted over 19 inches from the ground floor which is over the ADA standards The paper towel dispensers are mounted over 48 inches from the ground, above the ADA standards <p>Parking.</p> <ul style="list-style-type: none"> Asphalt inconsistent and included cracks and loose material <p>Restroom</p> <ul style="list-style-type: none"> There are no rear grab bars in either restroom
8/30/2021	Aiken	SC Dept. of Social Services Bldg. 1410 Park Avenue, SE Aiken, SC 29801-4776	<p>Parking</p> <ul style="list-style-type: none"> The asphalt of the parking lot is deteriorating into sand and gravel Accessible parking spaces were not clearly visible due to faded and eroded paint <p>Compliance Issues resolved.</p>
8/23/2021	Allendale	521 Barnwell Road Allendale, SC 29810-1903	<p>Parking</p> <ul style="list-style-type: none"> The asphalt of the parking lot is deteriorating into sand and gravel The surface was inconsistent and included cracks and loose material All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint The path of travel from accessible parking to the entrance was not accessible due to the very steep non-compliant curb ramp <p>Entrance and Lobby</p> <ul style="list-style-type: none"> The entry door (when one door is open) is not in compliance with the ADA standards (width is not 32 inches wide) Both doors required excessive force to open at over 18 lbs. of force which is above the 5 lbs. weight limit set by the ADA Standards The water fountain is an older model that does not have knee and toe clearance The water fountain is also mounted too high for standard use. A nearby cup dispenser was installed, but it was out of reach at 57 inches above the floor and was out of cups <p>Interior Corridors</p> <ul style="list-style-type: none"> The majority of the doorways were not in compliance with the ADA standards The first entrance currently in use does not meet the width requirements for accessibility Inaccessible doorknobs. ADA requires doorhandles to be accessible.
10/4/2021	Anderson	224 McGee Road Anderson, SC 29625-2104	<p>Signage</p> <ul style="list-style-type: none"> DHHS Signs (DHHS) <p>Parking</p> <ul style="list-style-type: none"> The asphalt of the parking lot is deteriorating into sand and gravel The surface was inconsistent and included cracks and loose material All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint The path of travel from accessible parking to the entrance was not accessible due to the very steep non-compliant curb ramp <p>Entrance and Lobby</p> <ul style="list-style-type: none"> The entry door (when one door is open) is not in compliance with the ADA standards (width is not 32 inches wide) Both doors required excessive force to open at over 18 lbs. of force which is above the 5 lbs. weight limit set by the ADA Standards The water fountain is an older model that does not have knee and toe clearance The water fountain is also mounted too high for standard use. A nearby cup dispenser was installed, but it was out of reach at 57 inches above the floor and was out of cups <p>Interior Corridors</p> <ul style="list-style-type: none"> The majority of the doorways were not in compliance with the ADA standards The first entrance currently in use does not meet the width requirements for accessibility Inaccessible doorknobs. ADA requires doorhandles to be accessible.
8/5/2021	Bamberg	374 Log Branch Road Bamberg, SC 29003-0544	<p>Note: Bamberg County currently renovating hospital building</p>

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ADA Accessibility Barriers

Site Visit County Address

Bamberg (cont.) 374 Log Branch Road
 Bamberg, SC 29003-0544

Path to Restrooms

- Overgrown tree branches
- Excessive cross slope over 1:48 which is outside of ADA standards
- Protruding thermostat box
- No directional signage

Restrooms

- Door pressure weighed over 5 lbs to operate, above the ADA standards
- Inoperable faucet controls, current knobs need to be replaced with handles
- Inaccessible sink, mounted over 48 inches above the ADA standards
- No wheelchair accessible stalls
- Paper towel dispensers mounted over 48 inches above the ADA standards
- The urinal was mounted over 19 inches, above the ADA standards.

General Areas

- Inaccessible doorknobs. ADA requires doorhandles to be accessible.
- Bamberg facility often used signs without raised lettering or braille.
- In the limited instances that raised lettering or braille signs were present, they were often mounted on doors that would require a person who is blind to enter in order to identify the room or the gender requirements of the restroom

Parking

- Asphalt of parking lot inconsistent and included large cracks, loose gravel
- Accessible parking signage does not give direction to accessible entrance
- Signage mounted below 60 inches which is required by ADA standards
- No van accessible parking spaces or adjoining access aisles
- Curb ramp located in non-compliant area of parking area

Restrooms

- No wheelchair accessible stalls
- Urinal mounted over 19 inches required by ADA standards

Compliance Issues Resolved

Signage

- Signage: DHHS Sign (DHHS)

Parking

- The surface was inconsistent and included cracks and loose material

9/15/2021

Barnwell

10913 Ellenton Street
 Barnwell, SC 29812-0648

9/23/2021

Beaufort

1905 Duke Street
 Beaufort, SC 29901-4403

9/23/2021

Berkeley

2 Belt Drive
 Moncks Corner, SC 29461-2801

9/31/2021

Calhoun

2831 Old Belleville Road
 St. Matthews, SC 29135-9010

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Site Visit County Address ADA Accessibility Barriers

9/13/2021	Charleston	3366 Rivers Avenue North Charleston, SC 29405	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) <p>Parking</p> <ul style="list-style-type: none"> • International symbol of accessibility was covered on the van accessible parking sign • Insufficient number of accessible parking signs. There were three designated accessible spaces however there are only two accessible parking signs. • Access aisle for the designated van accessible space is too small. The van designated space measures at eight feet however, the access aisle is only five feet. • The surface was inconsistent and included cracks and loose material • Markings on ground not visible due to faded and eroded paint <p>Restrooms</p> <ul style="list-style-type: none"> • Restroom signs are mounted below the 48 inches set by the ADA standards • Restroom signs are inaccessible because it is located on the wrong side of the door • Soap dispensers are inaccessible because the operable part measures above 48 inches from the bottom of the floor • Hand dryers are inaccessible because the operable part measures at a height of 52 inches • Inaccessible coat hook because it measures 59 inches from the bottom of the floor • Light switches are inaccessible because the operable part measures at a height of 50 inches <p>Lobby</p> <ul style="list-style-type: none"> • Crowded lobby did not consistently provide a clear path of travel at least 36 inches wide • Entry door handle mounted too high <p>Compliance issues resolved.</p>
8/12/2021	Chester	1231 N Limestone St, Unit C Gaffney, SC 29340	<p>Entrance</p> <ul style="list-style-type: none"> • No directional signage <p>Parking</p> <ul style="list-style-type: none"> • No van accessible parking spaces • No access aisles <p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) <p>Parking</p> <ul style="list-style-type: none"> • The parking lot had an insufficient number of accessible parking spaces <p>Restrooms</p> <ul style="list-style-type: none"> • Door pressure over five pounds which is ADA standards max required weight <p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS)
7/22/2021	Chesterfield	203 Commerce Ave Chesterfield, SC 29709-1201	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) <p>Parking</p> <ul style="list-style-type: none"> • The parking lot had an insufficient number of accessible parking spaces <p>Restrooms</p> <ul style="list-style-type: none"> • Door pressure over five pounds which is ADA standards max required weight <p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS)
9/30/2021	Clarendon	236 Commerce Street Manning, SC 29102	<p>Signage</p> <ul style="list-style-type: none"> • DHHS Signs (DHHS)

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Site Visit County Address ADA Accessibility Barriers

10/11/2021	Colleton	215 South Lemacks Street Walterboro, SC 29488	<p>Accessible Entrance</p> <ul style="list-style-type: none"> Both entry doors required excessive force to operate, requires over 5 pounds which is above the ADA standards <p>Parking</p> <ul style="list-style-type: none"> No van accessible parking space Parking signage located in front of access aisle <p>Pathway to Restroom</p> <ul style="list-style-type: none"> The directional restroom sign located in the lobby was without raised lettering or braille and did not have the accessibility symbol <p>Restrooms</p> <ul style="list-style-type: none"> Paper towel dispensers mounted over 48 inches from ground floor, above ADA standards <p>Restrooms</p> <ul style="list-style-type: none"> Signage for restroom mounted above standards of 48 inches <p><u>Compliance issues resolved.</u></p>
9/3/2021	Darlington (1)	300 Russell Street, Room 145 Darlington, SC 29532-3340	<p>Parking</p> <ul style="list-style-type: none"> Access ramp located in access aisle, non-compliant location Distance: DHHS visitors utilizing accessible parking spaces must travel a distance before reaching the front entrance of the DHHS office Accessible parking signs were mounted below 60 inches, lower than the ADA standards Accessible parking spaces and access aisles were not clearly visible due to faded paint Asphalt of parking lot surface gapping and separating, uneven, unstable and includes cracks and loose gravel <p>Entrance</p> <ul style="list-style-type: none"> Landing at door slope measured at 6.5%, does not meet level landing requirements set by ADA standards Path of travel from accessible parking to DHHS too steep with a slope measured above 1:48 Turning space too small at less than 60 inches in length and 36 inches in width per ADA standards DHHS ramp is 5.2% which requires a handrailing on both sides of travel per ADA standards Width of door too narrow, less than 32 inches which is set by ADA standards <p><u>Compliance issues resolved.</u></p> <p>Restrooms</p> <ul style="list-style-type: none"> Signage on door does not include International Symbol of Accessibility Trashcan in restroom creates barrier for turnaround space <p>Parking</p> <ul style="list-style-type: none"> Handrailing is needed along wheelchair accessible path of travel <p>Parking</p> <ul style="list-style-type: none"> Accessible parking spaces and access aisles are not 8 ft wide which is not in accordance with the ADA standards Signs mounted below 60 inches which is below ADA standard height requirements Insufficient number of accessible parking spaces and van designated parking spaces The surface was inconsistent and included cracks and loose material
9/3/2021	Darlington (2) Hartsville	404 South Fourth Street, Suite 300 Hartsville, SC 29550-5718	
7/19/2021	Dillon	1213 Highway 34 West Dillon, SC 29536-8141	
10/7/2021	Dorchester	216 Orangeburg Road Summerville, SC 29483-8945	
10/7/2021	Dorchester (St. George)	201 Johnston Road Suite 17 St. George, SC 29477	
8/9/2021	Edgefield	120 W.A. Reef Drive Edgefield, SC 29824-1607	
9/10/2021	Fairfield	1136 Kincaid Bridge Rd Winnsboro, SC 29180-7116	

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ADA Accessibility Barriers

Site Visit County Address

Site Visit	County	Address
7/26/2021	Florence	2685 South Irby Street, Box 1 Florence, SC 29505-3440
		<p>General Areas</p> <ul style="list-style-type: none"> Directional signs were incorrectly mounted and did not include tactile characters or braille <p>Parking</p> <ul style="list-style-type: none"> All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint The surface was inconsistent and included cracks and loose material Accessible parking signs were dirty Outdated language used in directional sign No van accessible spaces No access aisles <p>Parking</p> <ul style="list-style-type: none"> All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint Non-compliant curb ramp, slope too steep for access Accessible parking spaces and access aisles were not in compliance with the standards Insufficient number of accessible spaces <p>Compliance issues resolved.</p>
7/26/2021	Florence (Lake City)	345 South Ron McNair Blvd Lake City, SC 29560-3434
8/19/2021	Georgetown	330 Dozier Street Georgetown, SC 29440-3219
10/4/2021	Greenville	301 University Ridge, Suite 6700 Greenville, SC 29601-3636
		<p>Note: Greenville County currently constructing new facility. Move date: Tentatively 2022</p> <p>Signage</p> <ul style="list-style-type: none"> DHHS Sign (DHHS) <p>Parking.</p> <ul style="list-style-type: none"> The shortest accessible route from parking to the entrance is not located on the shortest accessible route to an accessible pedestrian entrance of the parking facility The path of travel from the vehicle is in the vehicular path All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint The surface was inconsistent and included cracks and loose material Inaccessible curb ramp <p>Restrooms</p> <ul style="list-style-type: none"> No wheelchair accessible stalls Light switches mounted over 48 inches above finished floor which is above the ADA standards Metal pipes under sink exposed <p>General Area</p> <ul style="list-style-type: none"> Water fountain mounted over 36 inches which is above the ADA standards Not enough water fountains based on standards
8/2/2021	Greenwood	1118 Phoenix Street Greenwood, SC 29646-3918
8/23/2021	Hampton	102 Ginn Altman Avenue, Suite B Hampton, SC 29924-3962
		<p>Parking.</p> <ul style="list-style-type: none"> All parking spaces including the accessible ones were not clearly visible due to faded paint The signs marking the accessible spaces are too low to be easily recognized Accessible parking spaces and access aisles are not in compliance with the Standards No van accessible parking spaces <p>Lobby</p> <ul style="list-style-type: none"> No restrooms on DHHS side of building. DSS/DHHS will have to allow access through connecting hall for patrons to access restrooms without having to travel back outside of building <p>Restrooms</p> <ul style="list-style-type: none"> Women's Restroom: Soap dispenser mounted over 487 inches above finished floor

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ADA Accessibility Barriers

Site Visit	County	Address
8/19/2021	Horry	Genesis Complex 1201 Creel St. Conway SC 29527
		<p><u>Parking.</u></p> <ul style="list-style-type: none"> • The public parking facility has no accessible parking spaces or van accessible parking spaces • The public parking facility has no access aisles • The public parking facility has no parking spaces designated with international symbol of accessibility <p><u>Accessible Entrance</u></p> <ul style="list-style-type: none"> • Non-compliant ramp includes carpets and rugs placed on ramp <p><u>Pathway to Restroom</u></p> <ul style="list-style-type: none"> • Water fountain is an older model that did not have knee and toe clearance that would allow forward approach • Several fire sprinkler fixtures and vent fixtures not functional and hanging from ceiling <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Mirrors mounted over 48 inches above finished floor • Paper towel dispensers mounted over 48 inches above finished floor <p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Signs (DHHS) <p><u>Lobby</u></p> <ul style="list-style-type: none"> • The water fountain is an older model that does not have knee and toe clearance that would allow forward approach • Door pressure over 5 lb. ADA standard requirements <p><u>Restroom</u></p> <ul style="list-style-type: none"> • Paper towel dispensers mounted over 48 inches above finished floor • No wheelchair accessible restroom <p><u>DHHS Waiting Room</u></p> <ul style="list-style-type: none"> • Directional signage is not compliant and does not include tactile characters <p><u>Compliance Issues resolved.</u></p>
10/11/2021	Jasper	10908 North Jacob Smart Boulevard Ridgeland, SC 29936-2708
3/28/2019	Kershaw	110 East DeKalb Street Camden, SC 29020-4432
3/4/2021		
8/20/2021		
8/12/2021	Lancaster	1599 Pageland Hwy Lancaster, SC 29720-2409
8/27/2021	Laurens	Note: Not co-located w/DSS 99 Human Services Road Clinton, SC 29925-7546
7/14/2021	Lee	820 Brown Street Bishopville, SC 29010-4207
8/20/2021	Lexington	605 West Main Street Lexington, SC 29072-2550
8/10/2021	Marion	137 Airport Ct., Suite J Mullins, SC 29574
		<p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) - faded and needs replacing <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Metal pipes under women's restrooms exposed <p><u>Compliance Issues resolved.</u></p> <p><u>Signage</u></p> <ul style="list-style-type: none"> • DHHS Sign (DHHS) <p><u>Parking.</u></p> <ul style="list-style-type: none"> • Accessible parking signs were mounted below 60 inches • Accessible parking spaces and access aisles were not clearly visible due to faded paint <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • There were no wheelchair accessible stalls in either restroom • High mounted mirrors • Urinals mounted over 19 inches above ground floor • Sinks included non-compliant controls that cannot be easily used with a closed fist • Inaccessible restroom signs located alongside the door on the opposite side of the latch side

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Site Visit **County** **Address** **ADA Accessibility Barriers**

7/22/2021	Marlboro	713 S. Parsonage St. Ext. Bennettsville, SC 29512	<p><u>Signage</u></p> <ul style="list-style-type: none"> DHHS Sign (DHHS) <p><u>Parking Lot and Entry</u></p> <ul style="list-style-type: none"> The surface was inconsistent and included cracks and loose material The slope from the sidewalk up to the door does not allow for adequate clear floor space when the door is pulled out Insufficient number of accessible parking spaces No van accessible parking spaces <p><u>Service Counter and Interview Rooms</u></p> <ul style="list-style-type: none"> The service window is cut into the wall at 44 inches above the floor with adequate space for parallel or forward approach Doorways into offices for interview were only 29 3/4 inches wide Privacy Concern: Interview offices all had visible client names on files in the open on bookshelves (DHHS) <p><u>Lobby</u></p> <ul style="list-style-type: none"> Water fountain not functioning <p><u>Restrooms</u></p> <ul style="list-style-type: none"> Restroom signs were incorrectly mounted and did not include tactile characters or braille No wheelchair accessible stalls The toilet height was mounted over 17 inches Urinal was mounted over 19 inches, above ADA standards. The soap dispensers were mounted over 48 inches above ground floor The paper towel dispensers were mounted over 48 inches above ground floor Mirrors are mounted over 48 inches above ground floor, over the ADA standards Doors pressure weighed over 5 lbs to operate which is over the weight limit per the ADA standards Sinks are mounted over 36 inches above the ground floor, over the ADA standards Pipes under sinks in both restrooms exposed Inaccessible sink hardware located on both sinks in both restrooms (currently have knobs, should be replaced with handles) <p><u>Parking</u></p> <ul style="list-style-type: none"> All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint The surface was inconsistent and included cracks and loose material There were no designated access aisles Accessible parking signs are too low Insufficient number of accessible parking signs International Symbol of Accessibility did not comply with 703.7.2.1 because the symbol is fading
8/9/2021	McCormick	215 North Mine Street - Hwy 28 McCormick, SC 29835-8363	<p><u>Signage</u></p> <ul style="list-style-type: none"> DHHS Sign (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> Accessible parking signs were mounted below 60 inches Accessible parking signs located in the access aisle, a non-compliant area of the parking lot The surface was inconsistent and included cracks and loose material The slope for the access ramp is out of compliance There is no edge protection on the sides of the access ramp There were no designated van accessible parking spaces Insufficient number of accessible parking signs <p>Compliance issues resolved.</p>
8/27/2021	Newberry	County Human Services Center 2107 Wilson Road Newberry, SC 29108-1603	<p><u>Signage</u></p> <ul style="list-style-type: none"> DHHS Sign (DHHS) <p><u>Parking</u></p> <ul style="list-style-type: none"> Accessible parking signs were mounted below 60 inches The surface was inconsistent and included cracks and loose material The slope for the access ramp is out of compliance There is no edge protection on the sides of the access ramp There were no designated van accessible parking spaces Insufficient number of accessible parking signs <p>Compliance issues resolved.</p>
9/9/2021	Oconee	223 B Kenneth Street Walhalla, SC 29691-2443	<p>Compliance issues resolved.</p>
9/27/2021	Orangeburg	114 Howard Hill Drive Orangeburg, SC 29115	<p>Compliance issues resolved.</p>

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ADA Accessibility Barriers

Site Visit County Address

9/9/2021 Pickens 212 McDaniel Avenue
 Pickens, SC 29671-2527

Parking.

- There were no designated van accessible parking signs
- There were no access aisles
- Insufficient number of accessible parking spaces
- Accessible spaces not on shortest path of travel (current spaces are designated for DSS, none for DHHS)

Restroom

- Baby changing table and trashcan located in restroom create barrier for turnaround space

Signage

- DHHS Sign (DHHS)

Parking.

- Two of the accessible parking spaces nearest the building are narrower than the required width of 8 feet
- The ratio of the number of standard accessible parking spaces to the number of van accessible parking spaces is not met as there is only 1 van accessible space for the entire lot which has 18 total accessible spaces
- No signs mounted for some accessible spaces
- Curb ramp slope out of compliance at 10.3%
- The road surface is uneven and has loose gravel at the accessible parking nearest the building
- The accessible spaces located further from the building do not have any signs designating them as accessible
- Some of the accessible parking spaces were not clearly visible due to faded and eroded paint
- The surface was inconsistent and included cracks and loose material
- Crosswalk needed from accessible spaces across parking lot to ramp entrance

Accessible Ramp and Entrance of Building

- The accessible ramp from the parking lot has a slope of 10.3%. There is a vertical rise beyond the ADA standards limit on one side of this ramp.
- The flares of this ramp are especially steep which may result in injury
- There are no clear accessible route from the parking lot to the accessible path that leads to the entrance of the building

Richland (cont.) 3220 Two Notch Road
 Columbia, SC 29204-2826

Front Entrance Restrooms

- The signs designating this restrooms are mounted too high
- The sinks are mounted too high
- The operable part of the automatic paper towel dispenser are mounted too high
- There are no wheelchair accessible stalls
- Men's room: The urinal needs to be lowered
- Women's room: The pull down handle of the baby changing table is inaccessible
- The clear width to the last stall is not in compliance with the standards

Interview Room Restrooms

- The water fountain is too high
- The sign designating the restrooms are mounted too high
- The force required to open the door is 6 lbs.
- The sinks are mounted too high
- The seat cover dispenser is too high
- The operable parts of the automatic paper towel dispensers is too high
- There are no wheelchair accessible stalls
- The pull down handle of the baby changing table is inaccessible
- In the women's room, with the changing table down, the clear width to the last stall is not in compliance with the ADA standards
- In the men's room, the urinal is mounted above 19 inches from the finish ground floor

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ADA Accessibility Barriers

Site Visit County Address

8/30/2021	Saluda	613 Newberry Hwy Saluda, SC 29138-8903	<p>Signage</p> <ul style="list-style-type: none"> DHHS Sign (DHHS) Service Animal Signs <p>Parking.</p> <ul style="list-style-type: none"> The accessible parking signs were missing from some spaces No access aisle for designated van accessible space Parking spaces and access aisles are not in accordance with the standards Accessible parking spaces were not clearly visible due to faded and eroded paint The surface was inconsistent and included cracks and loose material <p>Restrooms</p> <ul style="list-style-type: none"> There were no wheelchair accessible stalls in either restroom Paper towel dispensers are mounted too high Men's Restroom: Soap dispenser is inoperable
9/16/2021	Spartanburg	1000 N. Pine Street Suite 23 Spartanburg, SC 29303	<p>Signage</p> <ul style="list-style-type: none"> DHHS Sign (DHHS) - needs updating as it is fading <p>Parking.</p> <ul style="list-style-type: none"> The surface was inconsistent and included cracks International Symbol of Accessibility missing due to faded and eroded paint Signage is needed for accessible spaces provided None of the spaces within this area were designated as van accessible <p>Restroom</p> <ul style="list-style-type: none"> Directional signage out of compliance <p>Note: Space is not provided by Spartanburg county and is privately leased by DHHS. Not co-located w/DSS</p>
7/29/2021	Sumter	105 N. Magnolia Street 3rd Floor Sumter, SC 29150-4941	<p>Signage</p> <ul style="list-style-type: none"> DHHS Sign (DHHS) <p>Restrooms</p> <ul style="list-style-type: none"> High mounted mirrors Restroom signage did not include the international symbol of accessibility or tactile characters Inaccessible door knobs There are no wheelchair accessible stalls in either restroom There are no grab bars in either restroom Urinal mounted over 19 inches from ground floor Paper towel dispensers were mounted over 48 inches above ground floor Mirrors mounted over 48 inches above ground floor <p>Entrance and Lobby</p> <ul style="list-style-type: none"> Elevators were not accessible as they lacked external braille controls and internal/external auditory announcements No directional signage located in lobby directing patrons to DHHS office
9/20/2021	Union	200 South Mountain Street Union, SC 29379-2389	<p>General Areas</p> <ul style="list-style-type: none"> Vending machines: Some of the operating buttons of the drink machine were over 48 inches from ground floor <p>Waiting Area</p> <ul style="list-style-type: none"> Directional signage did not include tactile characters or braille
9/30/2021	Williamsburg	121 Hampton Avenue Kingstree, SC 29556	<p>Compliance Issues resolved.</p>

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ADA Accessibility Barriers

Site Visit 9/20/2021 County York Address 454 S. Anderson Road, Suite 10 Rock Hill, SC 29730

Compliance issues resolved.

Note: Space is not provided by York county and is privately leased by DHHS. Not co-located w/DSS