

# Newborn Screening Success For Pediatric Offices



## Provider responsibility:

- ◇ Per SCDHEC Regulation 61-80, Section E, the healthcare provider listed on the newborn screening (NBS) card is legally liable for handling the patient's NBS results.
- ◇ This includes conveying all abnormal, normal, and unsatisfactory results for patients who have not yet made appointments with the office.

## Recollection tips:

- ◇ Recollect the newborn screen whenever results are abnormal, unsatisfactory, or inconclusive as soon as possible.
- ◇ Do NOT recollect a newborn screen for abnormal hemoglobin or CF DNA results.
- ◇ If the patient only had an abnormal TSH or 17-OHP result, collect a serum sample for lab confirmation. Send a copy of those results and any diagnostics to the program.

## Specimen Shipping:

- ◇ NBS specimens should be shipped ASAP using the fastest method, like FedEx.
- ◇ Specimens must dry 3-4 hours before shipping. Do NOT batch ship; send specimens daily.

## Remember:

- ◇ Confirm every new patient had a newborn screening specimen collected.
- ◇ Review results before the two week appointment.
- ◇ Be sure to inform parents of all normal and abnormal results.
- ◇ Collect a subsequent specimen if needed.

Scan code below for tips on effective communication of results to parents and caretakers provided by HRSA.



## Updates:

- ◇ Normal lab reports will no longer be routinely faxed.
- ◇ e-Reports is a web portal to access all NBS results.
- ◇ To gain access, contact NBSLab@dhec.sc.gov.
- ◇ Note, NBS reports over six months old will not be in e-Reports.

Scan code to see the Newborn Screening Manual and protocol for patients discharged from the NICU.



## Questions or concerns?

Contact the Newborn Screening Quality Improvement team at:  
[nbsqi@dhec.sc.gov](mailto:nbsqi@dhec.sc.gov)

Health Department contacts if your office needs help collecting NBS specimens:

Low Country MCH Program Manager: 843-953-0274  
Midlands MCH Program Manager: 803-576-2801  
Pee Dee MCH Program Manager: 843-623-9823  
Upstate MCH Program Manager: 864-989-5984

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