

**South Carolina**  
**DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
**Post Office Box 8206**  
**Columbia, South Carolina 29202-8206**  
[www.scdhhs.gov](http://www.scdhhs.gov)

July 20, 2011

DME

## MEDICAID BULLETIN

**TO: Durable Medical Equipment (DME) Providers**

**SUBJECT: Changes in Policies and Procedures for Providing Incontinence and Other Waiver Supplies and Services**

The South Carolina Department of Health and Human Services (SCDHHS) is changing the billing procedures for all oral nutritional supplement and incontinence providers. This change will streamline the billing process and allow you to receive referrals and authorizations from CLTC (Community Long Term Care) in an electronic format. In order to make this change you will need to enroll as a CLTC provider. You will also need to attend training for billing on CLTC's electronic authorization and billing systems. Currently, providers of waiver supplies are enrolled as durable medical equipment providers. This process will change effective October 1, 2011. It is important that you enroll as a CLTC provider so that you continue to receive authorizations and payments for services. At that time, all companies providing these supplies and services for all waiver participants, including DDSN waiver participants, must be enrolled as a CLTC provider to receive reimbursement for these services.

### **Enrolling as a CLTC Provider**

To enroll as a Community Long Term Care (CLTC) provider complete the following steps:

1. Visit the following website:  
<http://www.scdhhs.gov/insidedhhs/bureaus/BureauofLongTermCareServices/Environmental%20Modifications.asp>
2. Print and complete the Provider enrollment form, Provider enrollment form #2 and the Disclosure of Ownership.
3. Along with these three forms you must provide a W-9.
4. Send these four forms to:

SCDHHS  
Attention: Mr. Tony Matthews  
Post Office Box 8206  
Columbia, S.C. 29202-8206

### **Training Dates and Times**

In order to reduce the amount of travel and expense for providers, CLTC will conduct regional trainings in September to train providers regarding changes in authorization and billing procedures that will be implemented in October. Training sessions and dates are:

September 19, 2011  
Palmetto GBA  
17 Technology Circle,  
Farrow Road  
Columbia, SC 29223

September 21, 2011  
Greenville Technical College  
Technical Resource  
Center Auditorium  
506 South Pleasantburg Drive  
Greenville, SC 29606

September 22, 2011  
Charleston Library  
68 Calhoun Street  
Charleston, SC 29401

September 23, 2011  
Fred C. Fore Auditorium  
Building 400  
2715 West Lucas Street  
Florence, SC 29501

September 29, 2011  
Palmetto GBA  
17 Technology Circle,  
Columbia, SC 29223

All provider meetings will begin at 10:30 am. It is expected that the training will last approximately (2) two hours. Providers can find directions to each of the training sites and pre-register at [www.scm Medicaid Provider Service Center](http://www.scm Medicaid Provider Service Center) or call the toll-free number for the SCDHHS Medicaid Provider Service Center at 1-888-289-0709 and press option '1' for the EDI Support Center.

**It is extremely important to attend one of these trainings so you are aware of the changes in billing and authorization procedures for CLTC participants. Failure to attend training and provide your CLTC number may result in payment delays or losing participant referrals and/or authorizations. This training will also review changes in billing for DDSN waiver participants.**

### **Quality Standards**

As part of these changes SCDHHS is adding quality standards to the CLTC manual, located on our website, at [www.scdhhs.gov](http://www.scdhhs.gov) . All providers will be required to comply with the standards located in the CLTC manual in order to remain a provider of incontinence supplies and nutritional supplements for all waiver participants.

**Current Reimbursement Rates and Authorization Amounts**

Due to the State's budgetary constraints, reimbursement for incontinence supplies was recently reduced for dates of service on or after July 11, 2011. The following table reflects the new reimbursement rates for incontinence supplies.

**Current Reimbursement Rates and Authorization Amounts**

Service	Rate	Maximum Frequency	Quantity Authorized	Procedure Code
Bariatric Diaper	\$1.27/diaper	Monthly	96	T4543
Adult x-large	\$0.73/diaper	Monthly	96	T4524
Adult Large	\$0.56/diaper	Monthly	96	T4523
Adult Medium	\$0.46/diaper	Monthly	96	T4522
Adult Small	\$0.47/diaper	Monthly	96	T4521
Pediatric Diaper Small	\$0.45/diaper	Monthly	96	T4529
Pediatric Diaper Large	\$0.45/diaper	Monthly	96	T4530
Pediatric Brief Small	\$0.57/diaper	Monthly	80	T4531
Pediatric Brief Large	\$0.57/diaper	Monthly	80	T4532
Youth Diaper	\$0.47/diaper	Monthly	96	T4533
Adult Brief Extra Large (protective underwear)	\$0.78/brief	Monthly	80	T4528
Adult Brief Large (protective underwear)	\$0.60/brief	Monthly	80	T4527
Adult Brief Medium (protective underwear)	\$0.54/brief	Monthly	80	T4526
Adult Brief Small (protective underwear)	\$0.57/brief	Monthly	80	T4525
Youth Brief (protective underwear)	\$0.70/brief	Monthly	80	T4534
Incontinence Pads	\$0.21/pad	Monthly	130	T4535
Under Pads	\$30.56/case	Monthly	1	A4554
Wipes	\$4.89/box	Monthly	70	T5999

Thank you for your continued participation and work with CLTC and DDSN waiver participants. We look forward to seeing you at one of the trainings. Please direct any questions regarding this bulletin to [provider@scdhhs.gov](mailto:provider@scdhhs.gov).

/S/  
Anthony E. Keck  
Director