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## MEDICAID BULLETIN

DME

**TO: Providers Indicated**

**SUBJECT: Delivery of Medical Equipment and/or Supplies**

Effective Aug. 1, 2015, the South Carolina Department of Health and Human Services (SCDHHS) will amend the delivery method policy for Durable Medical Equipment (DME) providers. This policy change will be posted in the DME manual located on the SCDHHS website, [www.scdhhs.gov](http://www.scdhhs.gov).

DME providers may deliver equipment and supplies directly to a beneficiary or designee, or via shipping or delivery service. Items that require an initial set up and training in the use of the equipment CANNOT be delivered via shipping or delivery service, and MUST be delivered by the provider. To review the revised policy in its entirety, please refer to Section 2 Proof of Delivery and Delivery Methods of the DME manual.

Please refer any questions or concerns regarding this bulletin to the Provider Service Center at (888) 289-0709. Thank you for your continued support of the South Carolina Healthy Connections Medicaid Program.

/s/  
Christian L. Soura  
Director