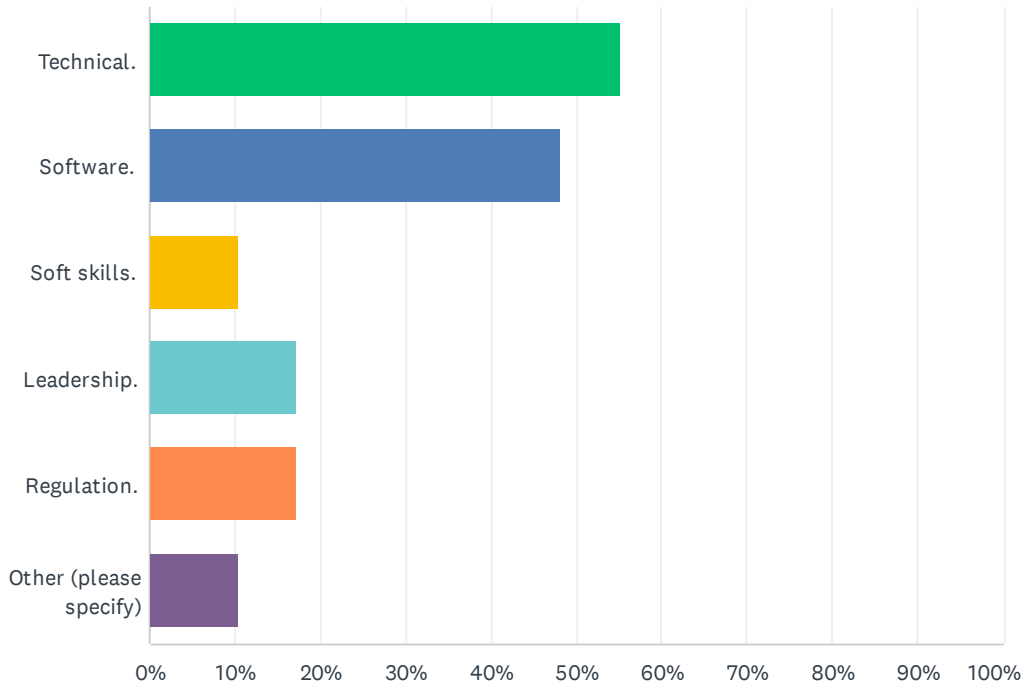


## Q1 What trainings have you participated in? (Choose all that apply.)

Answered: 29 Skipped: 2

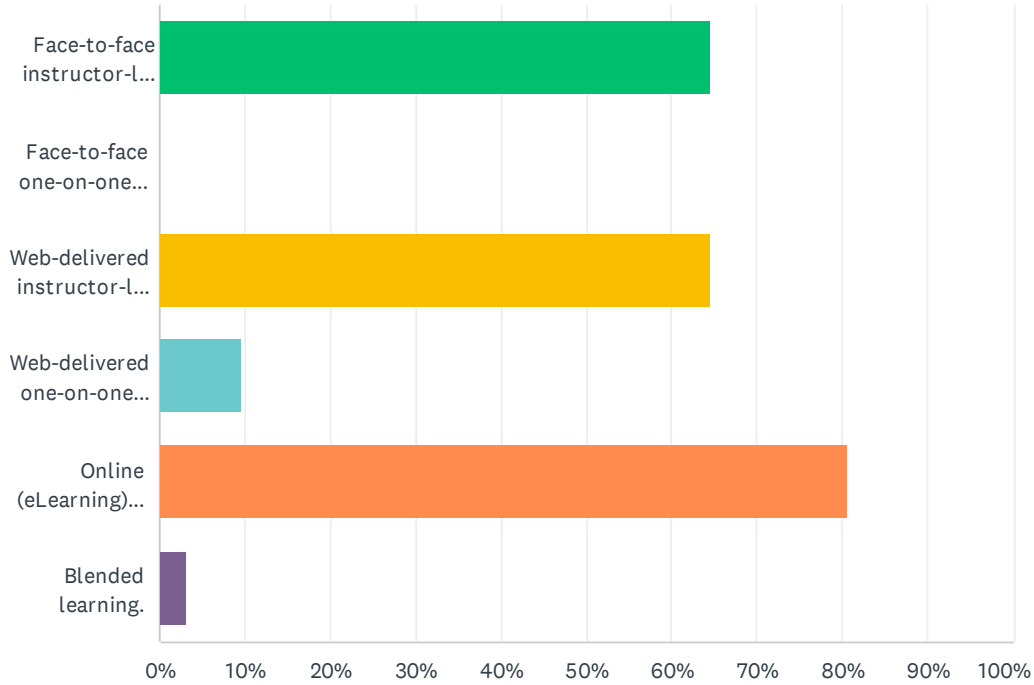


ANSWER CHOICES	RESPONSES
Technical.	55.17% 16
Software.	48.28% 14
Soft skills.	10.34% 3
Leadership.	17.24% 5
Regulation.	17.24% 5
Other (please specify)	10.34% 3
Total Respondents: 29	

#	OTHER (PLEASE SPECIFY)	DATE
1	SCEIS Training related to Payroll	1/26/2022 4:50 PM
2	HR - Time and Leave	1/25/2022 2:00 PM
3	corporate compliance	1/24/2022 4:59 PM

## Q2 What type of delivery methods have you experienced? (Choose all that apply.)

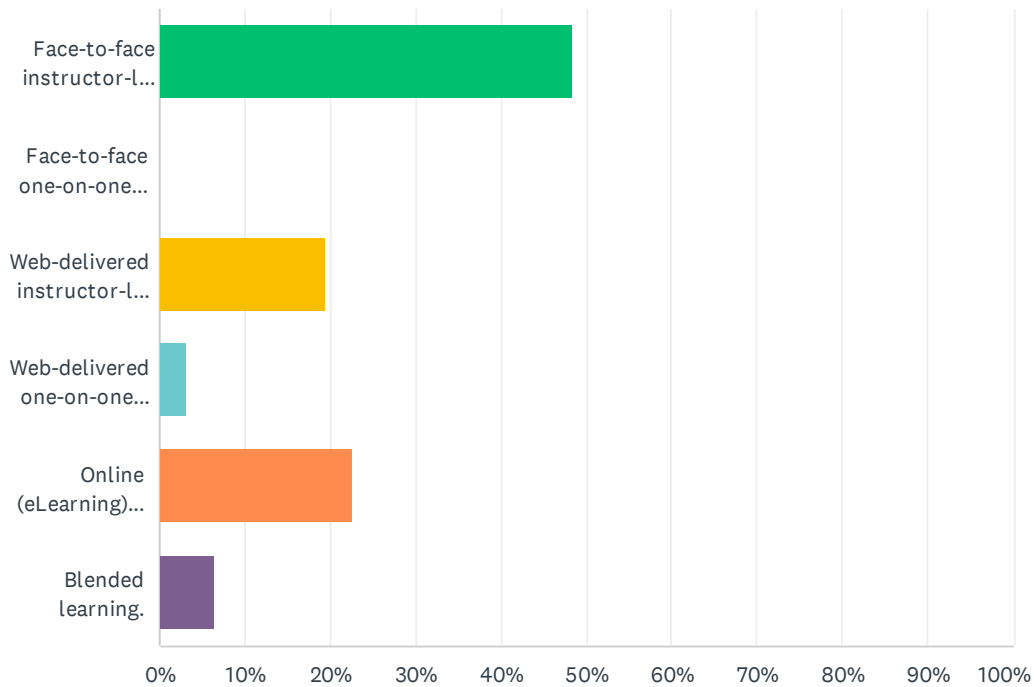
Answered: 31 Skipped: 0



ANSWER CHOICES	RESPONSES	
Face-to-face instructor-led training.	64.52%	20
Face-to-face one-on-one training.	0.00%	0
Web-delivered instructor-led training.	64.52%	20
Web-delivered one-on-one training.	9.68%	3
Online (eLearning) training.	80.65%	25
Blended learning.	3.23%	1
Total Respondents: 31		

### Q3 For SCEIS training, what is your overall preferred delivery method?

Answered: 31 Skipped: 0



ANSWER CHOICES	RESPONSES	
Face-to-face instructor-led training.	48.39%	15
Face-to-face one-on-one training.	0.00%	0
Web-delivered instructor-led training.	19.35%	6
Web-delivered one-on-one training.	3.23%	1
Online (eLearning) training.	22.58%	7
Blended learning.	6.45%	2
<b>TOTAL</b>		<b>31</b>

## Q4 Why do you prefer that method for SCEIS training?

Answered: 30 Skipped: 1

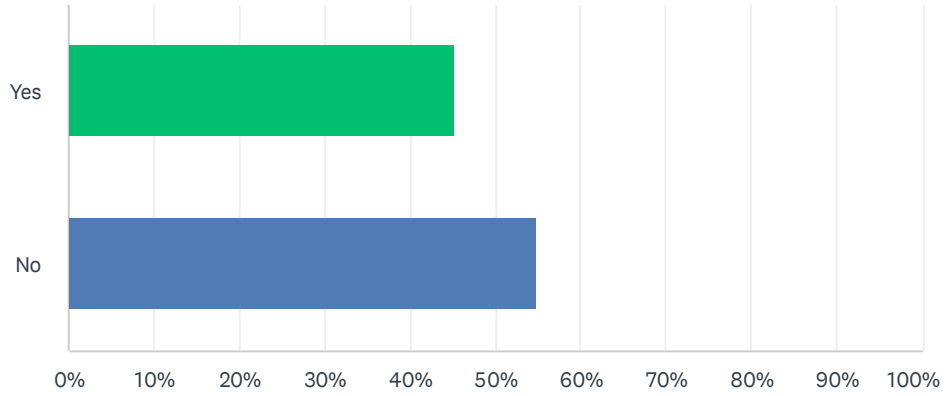
#	RESPONSES	DATE
1	I feel like it is more hands on with examples where realistic problems and questions arise and can help with the correct feedback.	1/28/2022 8:59 AM
2	No technical issues, more participation, easier communication style.	1/27/2022 3:34 PM
3	e learning and /or instructor led	1/27/2022 11:16 AM
4	I took an online instructor led training while at home during COVID and it wasn't as effective.	1/26/2022 4:50 PM
5	Allows the ability to actually attempt some of the transactions/have hands on training on the workstations. Online, we can only see the instructor navigate.	1/26/2022 3:44 PM
6	COVID risk - get the same instruction online	1/26/2022 12:44 PM
7	There is more interaction in person.	1/26/2022 11:46 AM
8	It seems like there is more participation and when there is an issue, everyone can see the solution in the chat function.	1/26/2022 9:24 AM
9	Convenience	1/26/2022 8:27 AM
10	Depending on the subject, some training can be done as effectively via online as opposed to face-to-face.	1/26/2022 7:53 AM
11	More relaxed, I tend to be a fast learner but I still want to be able to ask questions	1/26/2022 7:48 AM
12	Allows you to interact	1/25/2022 5:35 PM
13	Perfer face to face	1/25/2022 2:00 PM
14	SCEIS is not user friendly and clunky so you need to have someone you can ask questions and have variable pacing of the class.	1/25/2022 1:12 PM
15	I do not feel online trainings are engaging and effective.	1/25/2022 11:28 AM
16	I like to be in my own environment while doing trainings.	1/25/2022 10:54 AM
17	immediate response to questions/issues in real time	1/25/2022 10:33 AM
18	easier for me	1/25/2022 9:26 AM
19	I find it easier for me.	1/25/2022 9:22 AM
20	I learn better in person	1/25/2022 9:18 AM
21	Manage my own time. Tend to be ahead of the rest of the class.	1/25/2022 9:07 AM
22	I learn by hands on.	1/25/2022 8:47 AM
23	Ability to ask questions if do not fully understand the content.	1/25/2022 8:41 AM
24	the face to face keeps everyone in class focused	1/25/2022 8:39 AM
25	Sometimes for different learning, it is easier to see someone perform the task in person, find out what keystrokes/etc they utilize or just overall use of different variables to get the end result, where as on web delivered, you are watching a screen and mouse and have only one method to view	1/25/2022 8:39 AM
26	ask questions, group settings	1/25/2022 8:29 AM
27	More personable	1/25/2022 8:23 AM
28	I am a hands on learner	1/24/2022 6:01 PM

## Users' Experiences with COVID's Effects on Training

29	more convient/ easier to work at my own pave to ensure I gain full comprehension	1/24/2022 4:59 PM
30	Convenience of being virtual, but still have the ability to speak with the instructor and ask clarifying questions	1/24/2022 4:56 PM

### Q5 Do you feel that web-delivered instruction is as effective as instructor-led instruction?

Answered: 31 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	45.16%	14
No	54.84%	17
TOTAL		31

## Q6 Why do you feel that web-delivered instruction either IS or IS NOT as effective as instructor-led?

Answered: 29 Skipped: 2

#	RESPONSES	DATE
1	I feel like it depends what subject it is. If its on something that you have never done and aren't familiar with it is not. Example SCEIS Purchase Order PR217. I had taken this online and it was not very informative when you are not in person being able to practice.	1/28/2022 8:59 AM
2	Same as above, but also instructor-led gets you out of the office and away from distractions like your phone ringing or emails coming through. Instructor-led physically puts you in a better learning environment.	1/27/2022 3:34 PM
3	To many distractions and you don't get the same learning when in class. Also, we got exercises/examples of the work and the Instructor was able to help you through to make sure you understood what you were doing.	1/26/2022 4:50 PM
4	I feel it is not as effective because of the hands on training allowed in the instructor led training.	1/26/2022 3:44 PM
5	I feel it it as effective. Say instruction and even better view of the computer instruction	1/26/2022 12:44 PM
6	Less interaction and many participants do not share their examples/information as they would in person.	1/26/2022 11:46 AM
7	Web delivered instruction covers the three modalities of learning: visual, auditory and kinesthetic.	1/26/2022 9:24 AM
8	The same info is conveyed.	1/26/2022 8:27 AM
9	I think web-delivered can be very effective, depending upon the subject matter. With more intense subject matter, I think in-person learning is the best option.	1/26/2022 7:53 AM
10	Because I learn quick it allows for me to get other projects done simultaneously with the capability to assist others in web class	1/26/2022 7:48 AM
11	It depends on content information	1/25/2022 5:35 PM
12	better able to feel out the group and instructor when face to face	1/25/2022 2:00 PM
13	You can't ask the computer questions.	1/25/2022 1:12 PM
14	It feels like the same note of training the entire time. No exercises, no engagement, no meeting peers.	1/25/2022 11:28 AM
15	I think the content is the more important portion of the training, rather than the interaction.	1/25/2022 10:54 AM
16	all things sceis is so complicated it needs an live instructor/student interaction	1/25/2022 10:33 AM
17	It has it's benefits, but sometimes instructor led training leads to more clear instructions/understanding of the materials being taught	1/25/2022 9:26 AM
18	I guess I am just old school, I personally learn better from an instructed led class.	1/25/2022 9:22 AM
19	In person interaction is more effective for my learning	1/25/2022 9:18 AM
20	Is not because no access to training environments for practice.	1/25/2022 9:07 AM
21	Is not effective for me because I do better with in person training	1/25/2022 8:47 AM
22	I like having a human.	1/25/2022 8:41 AM
23	the voice over the web can be monotone and the teacher cannot judge how best to bring people back to focus	1/25/2022 8:39 AM

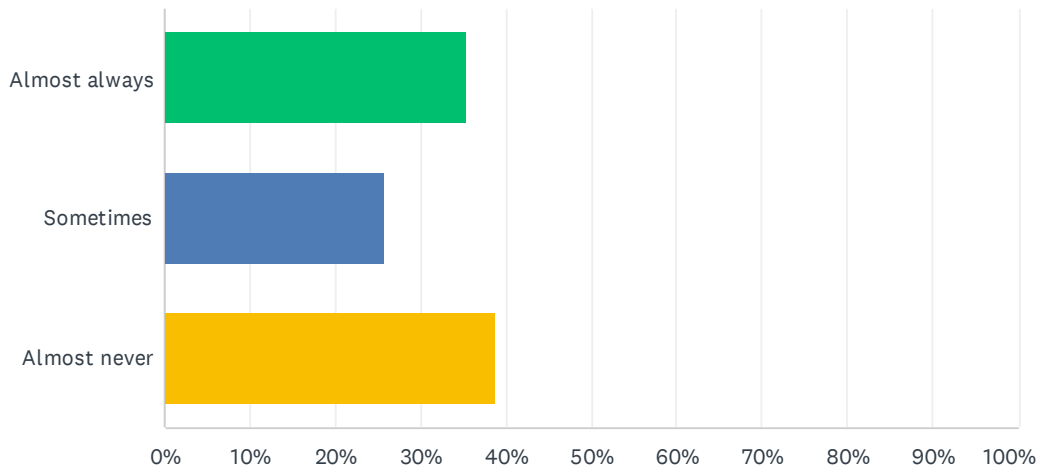
## Users' Experiences with COVID's Effects on Training

24	I think web-delivered is a good foundation, I think for more effective learning having an instructor is best so that questions can be asked. Not everyone learns the same way even if the material is the same.	1/25/2022 8:39 AM
25	not as open	1/25/2022 8:29 AM
26	Great interaction methods	1/25/2022 8:23 AM
27	Is not. For some if there is not an instructor keeping you on track outside distractions from the office can distract you from training	1/24/2022 6:01 PM
28	to allows me to work at my own pace to ensure I gain full comprehension	1/24/2022 4:59 PM
29	It can provide the same information/knowledge.	1/24/2022 4:56 PM



## Q7 Do you use your camera throughout web delivered training?

Answered: 31 Skipped: 0



ANSWER CHOICES	RESPONSES	
Almost always	35.48%	11
Sometimes	25.81%	8
Almost never	38.71%	12
<b>TOTAL</b>		<b>31</b>

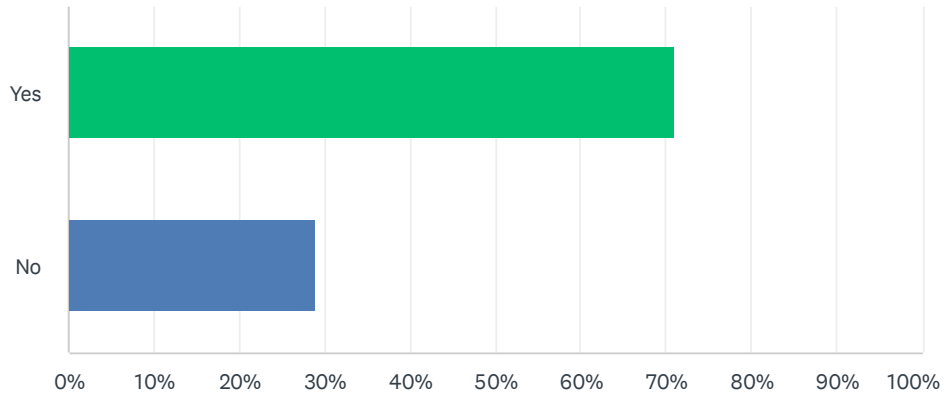
## Q8 If you use your camera only sometimes or almost never, why do you choose not to use it?

Answered: 22 Skipped: 9

#	RESPONSES	DATE
1	Because my office had other employees in it as well and dont want to disrupt if possible.	1/28/2022 8:59 AM
2	My camera is at the BOTTOM of my laptop and it is so unflattering. It is also uncomfortable to me when people can see me but I can't see them. If JUST the instructor could see me I wouldn't mind, but the class has no reason to see me.	1/27/2022 3:34 PM
3	N/A	1/26/2022 4:50 PM
4	I'm usually continuing work while attending the training.	1/26/2022 11:46 AM
5	It is distracting worrying about how my environment and myself look.	1/26/2022 9:24 AM
6	I didn't think it was required.	1/26/2022 8:27 AM
7	n/a	1/26/2022 7:53 AM
8	I dont have a camera	1/25/2022 5:35 PM
9	Because it feels very awkward.	1/25/2022 11:28 AM
10	I don't like being on camera when not speaking or presenting.	1/25/2022 10:54 AM
11	various reasons - sometimes I am multitasking, sometimes I am distracted by participants	1/25/2022 10:33 AM
12	no reason	1/25/2022 9:22 AM
13	The camera makes me uncomfortable	1/25/2022 9:18 AM
14	Just a preference.	1/25/2022 9:07 AM
15	Because I only need to see them.	1/25/2022 8:47 AM
16	Do not see a need.	1/25/2022 8:41 AM
17	my monitors do not have cameras	1/25/2022 8:39 AM
18	I think having my camera on sometimes is distracting to me because I tend to look at myself to ensure I am presenting myself in a professional manner, maybe its paranoia. When you attend an actual class, you are just there, there are no mirrors facing back at you to look at. If my camera was on and hidden, I think it would be beneficial. Other times I have it on to ensure others that I am being an active listener, and especially in group break out settings its always on to show im present.	1/25/2022 8:39 AM
19	not necessary	1/25/2022 8:29 AM
20	Also working during training	1/25/2022 8:23 AM
21	I don't have one.	1/24/2022 6:01 PM
22	if the band with is low and we are saving space/ or if I need to excuse myself momentarily	1/24/2022 4:59 PM

### Q9 Given the current state of COVID-19 impacts, do you feel comfortable in returning to face-to-face instruction?

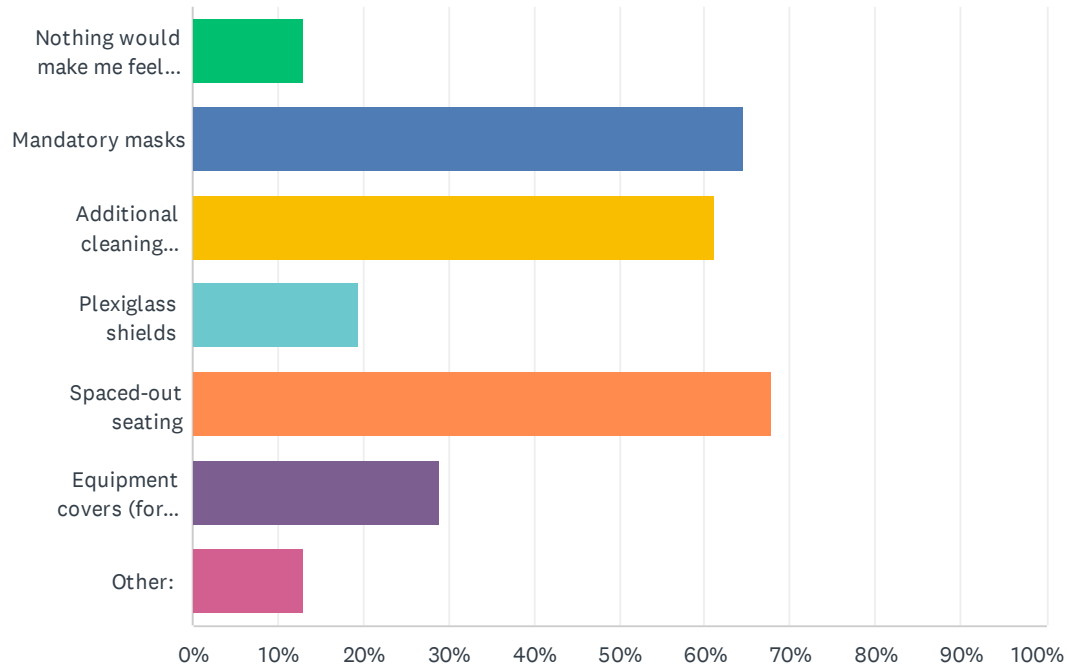
Answered: 31 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	70.97%	22
No	29.03%	9
TOTAL		31

## Q10 What precautions need to be in place to make you feel comfortable participating in face-to-face instruction? (Choose all that apply.)

Answered: 31 Skipped: 0



ANSWER CHOICES	RESPONSES
Nothing would make me feel comfortable.	12.90% 4
Mandatory masks	64.52% 20
Additional cleaning measures	61.29% 19
Plexiglass shields	19.35% 6
Spaced-out seating	67.74% 21
Equipment covers (for keyboard, iPad, mouse, etc.)	29.03% 9
Other:	12.90% 4
Total Respondents: 31	

#	OTHER:	DATE
1	Temperature checks or a written certification that you haven't had any covid symptoms would also make me feel better.	1/27/2022 3:34 PM
2	Plexiglass, and sitting apart are non-sensical and not in line with peer reviewed information from MIT and Johns Hopkins. I wouldn't be opposed to mandatory masks if they are not cloth.	1/25/2022 11:28 AM
3	No one who is symptomatic of any virus is not allowed.	1/25/2022 9:07 AM
4	If we wash our hands and wipe down computers I think we will be fine	1/25/2022 8:47 AM

## Q11 Please add any comments or information you'd like us to know.

Answered: 12 Skipped: 19

#	RESPONSES	DATE
1	I feel like trainings in person are more effective. I think if they are smaller class sizes where they could spread us out and it can be our option to wear masks.	1/28/2022 8:59 AM
2	Thank you for asking us what we prefer and what we feel like we need! You guys are an excellent resource for state agencies and I'm glad to have access to training no matter what the delivery method is.	1/27/2022 3:34 PM
3	Web-delivered instructor-led training could be as effective as in person if there was the ability to do hands on learning in a test environment.	1/26/2022 3:44 PM
4	N/A	1/25/2022 5:35 PM
5	If it is a face to face training. People who are showing any symptoms of cold or COVID need to be asked to leave. Zero tolerance.	1/25/2022 2:00 PM
6	Covid will be endemic by the end of March. Need to return to business as usual	1/25/2022 1:12 PM
7	I will not be returning to in-person courses until the COVID-19 pandemic is over and risk of infection is nominal.	1/25/2022 10:54 AM
8	thank you for asking	1/25/2022 10:33 AM
9	It's personable and this is what we need, as long as we do what is asked to avoid	1/25/2022 9:22 AM
10	I took the HR courses delivered by Crystal and they were great. They were as good as in person. Great to be able to stay in office for them.	1/25/2022 8:41 AM
11	Thank you	1/25/2022 8:23 AM
12	face to face require the gathering of peoples in areas other than JUST the training event. i.e., restroom- lunch rooms.. etc...	1/24/2022 4:59 PM