

January 2017 Stakeholder Update



New Counties for Molina Dual Options

Molina Dual Options has recently been approved to offer services in several new counties- Abbeville, Hampton, Pickens and Spartanburg. They will be one of the available Medicare-Medicaid Plans in these counties starting as early as March 2017.

January 19th Palmetto Senior Show

The 2017 Palmetto Senior Show will be held on Thursday, Jan. 19 from 9 a.m. to 3 p.m. at the South Carolina State Fairgrounds at 1200 Rosewood Drive, Columbia. Admission is free, and parking is \$5 per car. SC Thrive will be present to provide Healthy Connections Prime information, along with over 100 vendors serving the senior community. For more information, visit www.palmettoseniorshow.com.

New Interactive Scenarios

Two short animated clips that show how Healthy Connections Prime can meet members' needs are now online. You can meet "Marie," who is recovering from a broken hip, and "John," who has multiple chronic health problems (depression and diabetes). See how Healthy Connections Prime can help these members by visiting the [member and advocate materials web page](#).

Healthy Connections Prime Advocate Update

The Healthy Connections Prime Advocate has been busy providing training about the program to stakeholders statewide. On Nov. 10, they discussed Healthy Connections Prime at the SC Association of Residential Care Homes conference. On Nov. 29, they presented at the Lieutenant Governor's Office on Aging's Regional Long Term Care Ombudsman meeting and also took calls during the WLTX Medicare open enrollment phone bank session. They are working with other television stations to develop further outreach efforts as well.



Member Stories

The program [website](#) has been updated with several new member success stories. Among them is a member who had a toothache but who had not seen a primary care provider (PCP) in over 40 years. By joining Healthy Connections Prime, a care coordinator was able to help him choose a PCP, schedule a routine physical and lab work and find a dentist. Our member was able to get the care he needed to avoid an infection and unnecessary ER visits or hospital admissions. Being a part of the Healthy Connections Prime program has also improved his overall quality of life.

Our member says he is now excited to get his eyes checked and continue on a path to good health, with the help of his care coordinator.

You can read more Healthy Connections Prime success stories on our [member stories page](#).

Other Updates

- [January 2017 Enrollment](#)
- [December 2016 Enrollment](#)
- [November 2016 Enrollment](#)

For More Information and the Latest News

Please visit our website at <http://www.scdhhs.gov/prime> and see our [Member FAQs](#), [Provider Toolkit](#), and [Program Data](#) pages. Our [Member and Advocate Materials](#) page also provides numerous resources, such as a plan comparison chart and an explanation of important terms.

Additionally, you can call the SC Thrive Customer Service Center at (800) 726-8774, Monday-Friday, 8:30 a.m.–5 p.m. if you have any questions. TTY users should call 711. This call is free.