

University of South Carolina Salkehatchie

Act 629- Summary Reports on Institutional Effectiveness
Fiscal Year 2004-2005

Library Resources and Services

USC Salkehatchie has two libraries, one located at the West Campus in Allendale and one, the Peden McLeod Library, on the East Campus in Walterboro. Students have access to monographic holdings through the OPAC and WebPac catalogs which list by title, author, subject, and keyword all books and journal titles and holdings. The libraries have periodical journals in paper and microfilm format. They also have access to electronic books, titles listed in catalogs, and an URL link to be able to read the books. Students have access, through various databases, to journal articles, some of these being citations, abstracts, or full-text. Students also have access to needs items that are not owned by our libraries through the interlibrary loan system that can get books to them within a week.

2005 figures on USC Salkehatchie Library Holdings

Books/Print Materials (in volumes)	54,434
Microfilm (Units)	15,618
Audiovisual Materials (Units)	5,391
Electronic Books (Titles)	17,677
Current Serial (periodical) Subscriptions	
paper & microform	260
electronic	143

Students have access to between 15 and 20 databases, allowing them admission to over 20,000 journal titles either as citations, abstracts, or as full-text. All databases are updated/upgraded on a regular basis, and the University is ready to add additional databases, as monies become available.

Over the last year, 35,313 patrons visited the libraries; 8438 items were in circulation, and the reference staff dealt with 2200 questions. Forty-five Ebooks were accessed and 10,146 Internet searches were recorded. In addition, library staff presented 25 lectures or tours of the facilities for approximately 466 patrons.

Student surveys are administered once each semester for a two-week period. Results over the last several years have been very satisfactory. The few complaints or suggestions made have concerned noise, atmosphere, and computer access. The University has endeavored to reduce noise from staff and patrons and, to provide a friendlier and more relaxed atmosphere, has created several different types of seating areas. These include casual spaces with area rugs, chairs, sofas, and floor chairs as well as formal study groups of library tables and carrels. We have also established ceiling height directional banners so patrons can easily identify the locations of various sections and materials. We have and are upgrading computers and are adding additional computers dedicated to email or chat mail only. Patrons have also suggested that having access to word processing and the Internet on the same machines would be a benefit for them. The library staff will examine this over the upcoming year. (Please see survey results in parentheses on the next page. There were 52 surveys completed in 2004-05.)

**Form 1-1
General Satisfaction Survey**

PLEASE HELP US IMPROVE LIBRARY SERVICE BY
ANSWERING A FEW QUESTIONS.

1. What did you do in the library today? For each, circle the number that best reflects how successful you were.

	Successful?					
	Did not do today	Not at all				Completely
Looked for books or periodicals	0 (28)	1 (2)	2 (0)	3 (6)	4 (5)	5 (14)
Studied	0 (21)	1 (1)	2 (2)	3 (7)	4 (7)	5 (13)
Reviewed current literature	0 (31)	1 (0)	2 (3)	3 (6)	4 (7)	5 (6)
Did a literature search (manual or computer)	0 (29)	1 (1)	2 (0)	3 (2)	4 (6)	5 (11)
Asked a reference question	0 (36)	1 (0)	2 (1)	3 (3)	4 (3)	5 (7)
Browsed	0 (18)	1 (1)	2 (1)	3 (4)	4 (4)	5 (16)
Returned Books	0 (35)	1 (2)	2 (1)	3 (4)	4 (1)	5 (9)
Other (what?) _____	0 (11)	1 (0)	2 (1)	3 (6)	4 (1)	5 (10)

2. How easy was the library to use today? (circle one):

	Not at all easy				Very easy	
	1 (0)	2 (1)	3 (4)		4 (10)	5 (31)
Why? _____						

3. Overall, how satisfied are you with today's library visit? (Circle one):

	Not at all satisfied				Very Satisfied	
	1 (0)	2 (1)	3 (7)		4 (9)	5 (31)
Why? _____						

4. Today's visit was primarily in support of (Check one):

- (18) 1. Course Work (1) 3. Teaching (12) 5. A mix of several purposes
(17) 2. Research (1) 4. Current Awareness (19) 6. Other: Internet

5. You are (Check one):

- (37) 1. Undergraduate (0) 3. Faculty (1) 5. Other staff
(4) 2. Graduate Student (1) 4. Research Staff (10) 6. Other: Community

6. Your field (Check one):

- (6) 1. Humanities (13) 2. Sciences (8) 3. Social Sciences (19) 4. Other

Other Comments?: Please use back of form.

Alumni Surveys

Fifty-seven Alumni Surveys, distributed to members of the 2003 cohort, were mailed to alumni in May 2005. Ten surveys, one incomplete, were returned by June 29, 2005. The results indicate that ninety percent of the respondents are satisfied or very satisfied with their General Education programs and/or requirements and with their overall academic experience. However subsequent questions reveal that they do not continue with their participation in outside "lifelong learning" events once they leave school. Sixty percent or more take part in such activities only annually or less often, even if they do feel that their college experience strongly influenced the participation efforts they do make.

Nearly half of the respondents are unemployed and did not seek employment after graduation, a possible explanation for which might be that 70 percent indicated they are continuing their education on a full-time basis. One hundred percent of the respondents indicated that they felt their experience at USC Salkehatchie adequately to excellently prepared them for employment or continuing education. One hundred percent also reported that the overall quality of their USC Salkehatchie education was average or above average.

The demographics of the respondents to this survey reflected our student body and the counties which we serve: 65 % African American, 25% Caucasian, and 15% Multi-Racial. Additionally, 85% were female and 15% were male. (Please see the results in parenthesis on the next page.)

University of South Carolina
Alumni Survey

Please complete the following questionnaire and send it back to us by **June 30, 2005**. Your candid responses are appreciated. This is an anonymous survey – no information about you will be reported as part of this study. Additional comments may be written on the back of this page. The return postage is prepaid.

1. Indicate how satisfied you are with:	<u>Very Satisfied</u>	<u>Satisfied</u>	<u>Somewhat Satisfied</u>	Dissatisfied	<u>Very Dissatisfied</u>
Your general education program of study (non major degree requirements)	_(4)_	_(5)_	_(1)_	_____	_____
Instruction in your general education Program	_(5)_	_(4)_	_(1)_	_____	_____
Your overall academic experience	_(4)_	_(5)_	_(1)_	_____	_____

2. How frequently you are involved in each of the following activities (on or off the job):	<u>Weekly</u>	<u>Monthly</u>	<u>Annually</u>	<u>Less Often</u>	<u>Never</u>
Career-related advanced education or training	_(4)_	_____	_(1)_	_(5)_	_____
Lifelong learning/personal enrichment studies outside your career area	_(3)_	_(1)_	_(1)_	_(3)_	_(2)_
Professional or service organizations	_(1)_	_(1)_	_(2)_	_(3)_	_(3)_
Volunteer, public or community service	_____	_(1)_	_(2)_	_(3)_	_(3)_
Social/recreational organizations	_(5)_	_____	_(2)_	_(4)_	_____
Support or participation in the arts	_(1)_	_____	_(3)_	_(3)_	_(3)_

3. How strongly your college experience influence your participation in the above activities:	<u>Strongly</u>	<u>Moderately</u>	<u>Somewhat</u>	<u>Not At All</u>
Career-related advanced education or training	_(3)_	_(2)_	_(5)_	_____
Lifelong learning/personal enrichment studies outside your career area	_(3)_	_(2)_	_(5)_	_____
Professional or service organizations	_(2)_	_(2)_	_(5)_	_(1)_
Volunteer, public or community service	_(1)_	_(3)_	_(5)_	_(2)_
Social/recreational organizations	_(2)_	_(2)_	_(5)_	_____
Support or participation in the arts	_(1)_	_(1)_	_(5)_	_(2)_

4. I have voted in ___ of the elections since leaving college:	<u>All</u>	<u>Most</u>	<u>Some</u>	<u>A Few</u>	<u>None</u>
	(2)	_____	_(3)_	_(2)_	_(2)_

5. How long did it take you to obtain a full-time job after graduation? Check one.

___(1)___ Less than one month ___(2)___ 1-3 Months ___ 4-6 Months ___ 7-12 months
 ___ More than twelve months ___(2)___ Have not obtained a full-time job prior to leaving college ___(6)___ Did Not seek a full-time job ___ Obtained job

6. Indicate the relationship between your undergraduate major and your work, for both your first job after graduation and, if applicable, your current position.

<u>Highly Related</u>	<u>Moderately Related</u>	<u>Slightly Related</u>	<u>Not Related</u>	<u>Never/ Not Employed</u>
_____	_____(1)_____	_____	_____(2)_____	_____(4)_____
First job after graduation_(2)_____		Current position_(1)_____		

7. Indicate the location of your first job after graduation and your current position:

<u>South Carolina</u>	<u>Southeast outside SC</u>	<u>Outside the Southeast</u>	<u>Not Employed</u>
_____(2)_____	_____	_____	_____(4)_____
First job after graduation_(1)_____		Current position_____	

8. Which of the following best describes your activities six months after graduation and currently, check all that apply.

	<u>Six months after Graduation</u>	<u>Currently</u>
Continuing you education full-time	_____(3)_____	_____(4)_____
Employed and continuing your education	_____(1)_____	_____(1)_____
Employed full-time	_____(1)_____	_____(1)_____
Self-employed (Farm or business owner, etc.)	_____	_____
Serving in the armed forces	_____	_____
Caring for a home/family	_____(2)_____	_____(1)_____
Unemployed – seeking work	_____	_____(1)_____
Unemployed – not seeking work	_____(1)_____	_____(1)_____
Other: _____	_____	_____

9. As they relate to your current employment or post-graduate education, how well did your experiences at USC Salkehatchie prepare you in the following ways?

	<u>Excellent</u>	<u>Good</u>	<u>Adequate</u>	<u>Inadequate</u>	<u>Not Sure</u>
Oral communication	_____(2)_____	_____(5)_____	_____(2)_____	_____	_____
Use of computers and technology	_____(3)_____	_____(4)_____	_____(2)_____	_____	_____
Math and data interpretation	_____(3)_____	_____(2)_____	_____(4)_____	_____	_____
Problem Solving	_____(1)_____	_____(5)_____	_____(3)_____	_____	_____
Workplace diversity	_____(2)_____	_____(3)_____	_____(4)_____	_____	_____
Interpersonal skills	_____(2)_____	_____(4)_____	_____(3)_____	_____	_____

10. Did the knowledge and skill you acquired at USC Salkehatchie prepare you for the job market?
 _(6)_Yes ___No_(2)_ Not Sure

11. Rate the overall quality of your USC Salkehatchie education. _(4)___Above Average
 ___(4)___Average
 _____Below Average _____Not Sure

12. What is your ethnic background? _____American Indian/Alaskan Native _____Asian of Pacific Islander
 _____Hispanic _____(6)___Black/African American
 _____(2)___White/Non Hispanic _____(1)___Multi-racial

13. What is your gender? _____(8)___Female _____(1)___Male

Thank you for your thoughtful responses. They help us improve our services to our students.