

## ABOUT TALKING BOOK SERVICES



### Talking Book Services

1430 Senate Street  
Columbia, SC 29201  
Mailing address:  
PO Box 821  
Columbia, SC 29202-0821  
803-734-4611  
1-800-922-7818 (Toll Free)  
Fax: 803-734-4610  
TDD: Use Relay S.C.,  
Dial 711-734-4611

### ELIGIBILITY

Persons unable to read or use materials as a result of temporary or permanent visual or physical limitations may receive service. Call for more information or visit web site  
[www.statelibrary.sc.gov/tbs](http://www.statelibrary.sc.gov/tbs)

### MEDIA SERVICES

- Recorded & Braille magazines
- Large Print Books
- Talking Books: Cassettes
- Books in Braille
- Descriptive Videos
- WEB-Braille

### READING SELECTIONS

- Fiction and Nonfiction
- Adult & Children's Books
- General Interest Magazines
- Online Catalog

### HOURS

Monday-Friday  
8:30 a.m. - 5:00 p.m.

### E-MAIL

[tbsbooks@statelibrary.sc.gov](mailto:tbsbooks@statelibrary.sc.gov)

### TOLL FREE

1-800-922-7818

ISSN: 1541-9789

## HAVING MY SAY

by Pamela Davenport, Director, TBS

Happy New Year! 2008 was an eventful year for us here at Talking Book Services (TBS). Thank you for every one of your holiday wishes. We truly appreciate all of your advocacy. Now everyone knows that Talking Book Services is a valuable program for the entire state of South Carolina. We have weathered the budget cuts and have not had to compromise our services to you, our wonderful patrons.

With much anticipation, we are closer to seeing the digital transition become a reality. As reported in our last newsletter everything is in place and we are in hopes of receiving the first digital talking book machines very soon.



### It's survey time!

A survey is included in the center of this newsletter and once more we need your help. Here's the perfect way to have your say. You can tell us what you like or dislike about our services. If there is something that we need to do in a different way we want to know. Please fill out the survey, remove it from the center of the newsletter, and return it to us without delay. What you say is important to us and we want to make sure your voice is heard.

I look forward to hearing from all of you and as always, I enjoy our conversations. Your comments are valued.

# Most Popular Cassette Titles of 2008

- RC 63343** Mary & Carol Higgins Clark. **Santa Cruise: A Holiday Mystery at Sea**
- RC 63859** Patterson, James. **Cross: An Alex Cross Mystery**
- RC 63889** Evanovich, Janet. **Plum Lovin': A Stephanie Plum Novel**
- RC 63795** Clark, Mary Higgins. **I Heard That Song Before**
- RC 64498** Patterson, James. **The 6th Target: A Women's Murder Club Mystery**
- RC 63428** Dailey, Janet. **Ranch Dressing: Janet Dailey Americana**
- RC 64157** Woods, Stuart. **Short Straw: An Eagle Novel**
- RC 64105** Evans, Richard Paul. **Finding Noel**
- RC 63858** Baldacci, David. **The Collectors: A Camel Club Novel**
- RC 63760** Braun, Lilian Jackson. **The Cat Who Had Sixty Whiskers**
- RC 63774** Truman, Margaret. **Murder at the Opera: Capital Crimes Mystery**
- RC 64146** Lewis, Beverly. **The Brethren: Annie's People Book 3**
- RC 64755** Evanovich, Janet. **Lean Mean Thirteen: A Stephanie Plum Novel**
- RC 64464** Connelly, Michael. **The Overlook: A Harry Bosch Novel**
- RC 64649** Woods, Stuart. **Fresh Disasters: Stone Barrington Mystery**

To request any of these popular books, please call 1-800-922-7818 or email [tbsbooks@statelibrary.sc.gov](mailto:tbsbooks@statelibrary.sc.gov).

**2009 READER SURVEY**  
**SOUTH CAROLINA STATE LIBRARY - TALKING BOOK SERVICES**

**Please complete and return this survey so we may better serve you. If you need assistance, call us at 800-922-7818 or (locally) 803-734-4611 or e-mail us at [tbsbooks@statelibrary.sc.gov](mailto:tbsbooks@statelibrary.sc.gov). We value your opinion!**

**1. When I contact the library, staff they are (check all that apply):**

- |                                       |  |
|---------------------------------------|--|
| <input type="checkbox"/> Friendly     | <input type="checkbox"/> Unavailable                 |
| <input type="checkbox"/> Professional | <input type="checkbox"/> Not helpful                 |
| <input type="checkbox"/> Helpful      | <input type="checkbox"/> I never contact the library |

**2. Reading materials I receive from the library are in:**

- |  |   |
|--|---|
| <input type="checkbox"/> Excellent condition | <input type="checkbox"/> Fair condition |
| <input type="checkbox"/> Good condition      | <input type="checkbox"/> Poor condition |

**3. Reading materials I request are provided in a timely manner:**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**4. The number of books we send you are :**

- |                                     |   |
|-------------------------------------|---|
| <input type="checkbox"/> Too many   | <input type="checkbox"/> Right quantity |
| <input type="checkbox"/> Not enough | <input type="checkbox"/> Not applicable |

**5. I am satisfied with reading selections I receive:**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**6. Cassette players are in good condition and are provided quickly:**

- |                              |                                    |
|------------------------------|------------------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> Don't use |
| <input type="checkbox"/> No  |                                    |

**7. I have access to the Internet from my home:**

Yes  No

Not from my home, but I have access

**8. I order books using your online catalog:**

Yes  No

**9. My most important reason for using the Talking Books Library is:**

Pleasure reading  Magazines

School work  Other

**10. Book titles we select for you:**

Excellent  Fair

Very Good  Poor

Good  Not applicable

**11. Are there any specific library services we do not offer that you wish we did offer?**

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**12. I rate the Talking Book Library's services as:**

Excellent  Poor

Good  Other

Fair



**South Carolina State Library  
Talking Book Services  
P.O. Box 821  
Columbia, S.C. 29202-0821**

**Free Matter  
For the Blind  
and  
Handicapped**

**2009 Reader Survey  
South Carolina State Library  
Talking Book Services  
P.O. Box 821  
Columbia, S.C. 29202-0821**

**Thank you for completing the 2009 reader survey!**



## ADMINISTRATION

David S. Goble, Director

## TALKING BOOK SERVICES

Pamela N. Davenport, Director

## COLLECTION DEVELOPMENT

Christopher Yates, Senior Librarian

## PATRON SERVICES

Dianne Keadle, Readers' Advisor

Laura Leventis, Librarian

Barbara Windham, Readers' Advisor

## EQUIPMENT COORDINATOR

Ronald Whitten

## VOLUNTEER COORDINATOR

Naomi Bradey

## CIRCULATION STAFF

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**(803) 734-4611**

**Toll Free: 1-800-922-7818**

## More About Talking Book Services

is published quarterly by the South Carolina State Library.

**This newsletter is also available on cassette and in braille and at [www.statelibrary.sc.gov/tbs](http://www.statelibrary.sc.gov/tbs)**

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Pamela Davenport, **Editor**  
Debbie Anderson, **Layout**

The announcement of products and services in this newsletter should not be considered an endorsement or recommendation by the Library. Products and services are listed free of charge for the benefit of our readers. The library cannot be responsible for the reliability of products or services mentioned.

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# more

SCSL TALKING BOOK SERVICES INFORMATION

South Carolina State Library

Talking Book Services

Post Office Box 821

Columbia, SC 29202-0821

## RETURN SERVICE REQUESTED

**FREE MATTER  
FOR THE BLIND  
AND HANDICAPPED**

## Checklist for Better Library Service

- ✓ Always notify the library of address, phone number and name changes
- ✓ Call **1-800-922-7818** or **803-734-4611**, Monday – Friday, 8:30 am – 5:00 pm. Press 1 for Talking Book Services. After hours and on holidays, leave a message on the voice mail system, including your full name, address and phone number.
- ✓ Email book requests or other inquiries to [tbsbooks@statelibrary.sc.gov](mailto:tbsbooks@statelibrary.sc.gov).
- ✓ Use the library's online catalog to search for and order books. Go to [www.klas.com/scbph](http://www.klas.com/scbph). To create an online account, call the library. A Reader Advisor will set up a username and password for you.
- ✓ If your cassette machine is not working properly or damaging cassettes, please call the library to request a replacement.