

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Post Office Box 8206
Columbia, South Carolina 29202-8206
www.scdhhs.gov

All

April 16, 2012

MEDICAID BULLETIN

TO: All Providers

SUBJECT: Quality Improvement Organization (QIO) Training Session

The South Carolina Department of Health and Human Services (SCDHHS) will co-sponsor provider/facility training with Keystone Peer Review Organization, Inc. (KePRO), the new QIO for Medicaid. KePRO will offer 4 regional trainings with morning sessions designated for facility staff. Afternoon sessions are designated for physicians and other medical professionals.

KePRO will assume responsibilities for pre-authorizing and reviewing documentation to support payment for certain Medicaid services. Several new services, such as prior authorization of acute care admissions and outpatient therapy services for adults, have been added to the activities of the QIO. For a complete list of services to be performed by KePRO beginning June 1, 2012, please refer to the Medicaid Bulletin dated 4/12/2012 at <http://www.scdhhs.gov>.

To ensure a smooth transition from Alliant ASO to KePRO, it is very important that providers are familiar with the new processes. Sessions are scheduled Tuesday May 8th, Wednesday May 9th and May 16th and Thursday May 17th. Registration is mandatory for all attendees as space is limited. To register for a session, visit the South Carolina Medicaid Provider Outreach Website at www.scm Medicaid Provider.org, or call the South Carolina Medicaid Provider Service Center at 1-888-289-0709.

Attached is a grid with logistics for each location. Each session is scheduled for 3 hours.

If you have any questions, comments or concerns, please direct them to comments@scdhhs.gov. Thank you for your continued support in the South Carolina Healthy Connections program.

/s/
 Anthony E. Keck
 Director

Attachment
 Medicaid Bulletin
 Attachment

Quality Improvement Organization (QIO) Training

Charleston, SC	Florence, SC
Tuesday, May 8, 2012	Wednesday, May 9, 2012
Main Library	Florence/Darlington Technical College
68 Calhoun Street 29403	2715 West Lucas Street 29501
Bldg: Auditorium located in Main Library	Bldg: Fred C. Fore Auditorium
Session 1: 9:30AM-12:30PM - Facility	Session 1: 9:00AM-12PM - Facility
Session 2: 2:00PM-5:00 PM – Physicians and other Medical Professionals	Session 2: 1:30PM-4:30 PM – Physicians and other Medical Professionals
SPECIAL INSTRUCTIONS: No food or drink permitted. Parking at library – 1 st hour free, \$.50 every half hour after.	SPECIAL INSTRUCTIONS: No food or drink permitted. Parking is free. Visitors may park in Lots A or B. Note: Please do not park in spaces designated for Technical College staff.
Columbia, SC	Greenville, SC
Wednesday, May 16, 2012	Thursday, May 17, 2012
BlueCross BlueShield of SC	Greenville Technical College
8901 Farrow Road 29202	506 South Pleasantburg Drive 29607
Bldg: Blue Cross Blue Shield (MCCS)	Bldg: Technical Resource Center Auditorium
Session 1: 9:00AM-12PM - Facility	Session 1: 9:00AM-12PM - Facility
Session 2: 1:30PM-4:30 PM – Physicians and other Medical Professionals	Session 2: 1:30PM-4:30 PM – Physicians and other Medical Professionals
SPECIAL INSTRUCTIONS: Food and drink permitted. Parking is free.	SPECIAL INSTRUCTIONS: No food or drink permitted. Parking is free.

To attend these training sessions, you may register through the South Carolina Medicaid Provider Outreach Web site, www.scm Medicaid Provider.org, or by calling the SCDHHS

**Medicaid Provider Service Center at 1-888-289-0709, and
choosing option '1.'**