

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Post Office Box 8206
Columbia, South Carolina 29202-8206
www.scdhhs.gov

ALL

January 12, 2012

MEDICAID BULLETIN

TO: All Providers

SUBJECT: South Carolina Non-Emergency Medical Transportation (NEMT)

American Medical Response, Incorporated, operating as Access2Care in South Carolina, has terminated their contract with South Carolina Department of Health and Human Services (SCDHHS) for the Non-Emergency Medical Transportation Program (NEMT). Effective December 22, 2011, Access2Care began its 60-day transition plan to exit the state by February 21, 2012.

Effective February 21, 2012, LogistiCare Solutions, LLC will begin covering the two (2) regions currently operated by Access2Care. At that time LogistiCare will be responsible for all three (3) NEMT regions in the state. During the 60-day transition period, transportation providers are expected to perform business as usual. SCDHHS is monitoring activities to ensure a smooth transition with no disruption to the current level of services being rendered.

A second Medicaid Bulletin will be released that includes contact information and the website address for LogistiCare. In the interim, if you have any questions about the NEMT Program please continue to address those concerns with your current broker or with the staff at SCDHHS.

If you have any additional questions or concerns regarding this bulletin, they should be directed to the Office of Hospitals and Durable Medical Equipment at (803) 898-2665. Thank you for your continued support in the South Carolina Healthy Connections program.

/s/
Anthony E. Keck
Director