

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Post Office Box 8206
Columbia, South Carolina 29202-8206
www.scdhhs.gov
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MEDICAID BULLETIN

ALL

TO: All Providers

Subject: Universal Pharmacy Prior Authorization Form

This bulletin is to notify all service providers that effective immediately the South Carolina Department of Health and Human Services has approved a Universal Pharmacy Prior Authorization (PA) form for use when requesting PAs for all Medicaid beneficiaries. This includes all Managed Care Organization (MCO) enrolled beneficiaries, regardless of plan, as well as beneficiaries enrolled in Medical Home Networks (MHNs) and traditional Fee for Service (FFS) Medicaid.

As a result of collaboration with multiple stakeholders through the Department's Coordinated Care Improvement Group, a new Pharmacy PA form has been created to help eliminate any difficulties that may be encountered by Medicaid beneficiaries and providers when attempting to have prescriptions filled. The Universal PA fax form can be accessed through the following link:

http://southcarolina.fhsc.com/Downloads/provider/SCRx_PAform_GeneralMeds.pdf

Additional copies of this form can be found on each MCO website and Magellan Medicaid Administration's website. Forms should continue to be faxed or mailed to the corresponding plan provider. All health plans will continue to accept their previously utilized PA request forms, as well as the new universal form.

When using the online form, under Member Information, be sure to complete the drop down box to populate the Plan name and fax number. If the beneficiary is in FFS or an MHN, the form must be faxed to Magellan. The fax numbers and Plan website addresses for each MCO, and MHN are listed below for your reference:

Absolute Total Care www.absolutetotalcare.com	1-866-399-0929
BlueChoice HealthPlan Medicaid www.bluechoicescmedicaid.com	1-866-807-6241
Carolina Medical Homes www.carolinamedicalhomes.com	1-888-603-7696

FFS Medicaid (Magellan) 1-888-803-7696
<http://southcarolina.fhsc.com>

First Choice by Select Health 1-866-610-2775
www.selecthealthofsc.com

Palmetto Physician Connections 1-888-603-7696
www.palmettophysicianconnections.com

South Carolina Solutions 1-888-603-7696\
www.sc-solutions.org

UnitedHealthcare Community Plan 1-866-940-7328
www.uhccommunityplan.com

Please refer any questions or concerns regarding this bulletin to the Bureau of Managed Care at 1-803-734-0194. Thank you for your continued support of the South Carolina Medicaid program.

/s/
Anthony E. Keck
Director