Executive Operations of the Lieutenant Governor's Office

Under the Constitution, the Lieutenant Governor serves as President of the Senate and therefore presides over the Senate during the legislative sessions. The Lieutenant Governor, elected independently of the Governor, has constitutional authority to assume the position of Governor should the Governor become unable to perform the duties of that office. The Lieutenant Governor is a representative of the state at official and unofficial functions. The core staff of the Lieutenant Governor's office provides administrative support, communications support and assistance with policy recommendations to the Legislative body.

Statewide Result Area: Strengthen central state government and other governmental services

Strategy: Provide Accountability to the citizens of South Carolina in all State Government Services.

Outcome Measures:
Respond to constituent concerns. Executive Branch and General Assembly concerns and requests in a timely manner. Provides a statehouse office for 2nd Constitutional Officer in state government.

Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Agency: E04 - Lieutenant Governor
Functional Group: Legislative, Executive & Administrative

80 Executive Operations of the Lieutenant Governor's Office

81 Recognition Programs

Specific programs of administrative support of the Lt. Governor's office.

Statewide Result Area: Strengthen central state government and other governmental services
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Strategy: Provide Accountability to the citizens of South Carolina in all State Government Services.

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: I

Expected Results:
Lt. Governor's Office provides a vehicle to the state's educational system for recognition of student academic achievement. Lt. Governor's Office is a vehicle for the Boy Scouts of America to recognize those who achieve the highest honor that the Scout program awards. To recognize those citizens who make outstanding contributions to others.

Outcome Measures:
Increase school participation in recognition of academic achievement program. Increase recognition of outstanding citizen awards.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

83 Administration
Office on Aging-Administration: Authority for this activity is the Older Americans Act of 1965 as amended (Public Law 89-73 42 U.S.A. 3001) and 1976 S.C. Code of Law Section 43-21. The state unit on aging, under the Older Americans Act, provides the policy direction and related activities that ensure the Office on Aging uses public resources effectively and efficiently in planning, training, advocacy, and grants management; liaisons with the Administration on Aging and the National Association of State Units on Aging, the Silver Haired Legislature, and other state agencies providing services to senior adults; oversees and provides direction to accounting and personnel functions; develops policies for financial and program management of the Office on Aging and grantees.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Administration

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Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.A

Expected Results:
Provide policy direction; direct public information activities; oversee quality improvement initiatives; engage in strategic planning; develop interagency collaboration; prepare the State Plan on Aging; prepare and manage the Office on Aging budget; review grantee audits; monitor program and fiscal operations of grantees.

Outcome Measures:
Policy Manual is revised as necessary: appropriate methods for distribution of public information are developed: Operational Plans for the Office on Aging are implemented: Grantee audits are reviewed and appropriate follow-up occurs; grantee programs and fiscal operations are monitored: provide technical assistance to the other advisory groups.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

84 Quality Assurance
Office on Aging-QA, Data Analysis and Information Technology: Authority for this activity is the Older Americans Act of 1965 as amended (Public Law 89-73 42 U.S.A. 3001).

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide timely and effective interventions when safety is compromised in the home or family.

FY 2009-10

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.A

Expected Results:
Performance of 10 Area Agencies on Aging related to activities mandated by the Older Americans Act will be evaluated by program and fiscal staff of the LGOA.
State of South Carolina

Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Outcome Measures:
10 AAAs will be monitored fiscally and programmatically.

Agency: E04 - Lieutenant Governor

85 Statistical Data Collection and Analysis

Office on Aging-QA, Data Analysis and Information Technology: Authority for this activity is the Older Americans Act of 1965 as amended (Public Law 89-73 42 U.S.A. 3001) Maintains appropriate data to ensure accurate program reporting to funding agencies and to support planning, advocacy and resource development efforts of the Office on Aging.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Administration

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Expected Results:
Collect and distribute information about targeted populations, demand for services, unmet needs, client demographics, service utilization, performance outcome measures, and other requested data.

Outcome Measures:
Accurate reports may be generated in response to specific requests for information from legislators, state and federal agencies, the media, internal staff, and others.

Agency: E04 - Lieutenant Governor

86 Information Systems
State of South Carolina

Agency Activity Inventory
by Agency

Appropriation Period: FY 2009-10

Office on Aging-QA, Data Analysis and Information Technology: Authority for this activity is the Older Americans Act of 1965 as amended (Public Law 89-73 42 U.S.A. 3001). Provides the Office on Aging infrastructure for information technology support and data management systems.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Administration

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.A

Expected Results:
Maintain and provide network infrastructure and support, electronic messaging, data security, data recovery, intranet and internet services, and internal help desk support.

Outcome Measures:
LGOA operates under independent network and does self-maintenance.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

87 State Level Activity Home and Community-based Services

Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Older Americans Act of 1965 as Amended (Public Law 89-73 42 U.S.A. 3001) Title III Part A. State planning and oversight including quality assurance, program monitoring, and technical assistance related to health promotion and wellness services, transportation and home care services and orientation training for aging network staff.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide for greater incentives to promote healthy lifestyles.

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Agency Activity Inventory  
by Agency  
Appropriation Period: FY 2009-10

Other Fund - Subfund No. & Title:  
NA

Budgetary Program No.: II.A

Expected Results:
As many as possible of the most vulnerable, at risk seniors receive quality services at the lowest cost. Seniors will remain living independently longer with services that delay the need for costlier levels of care provided under Medicaid.

Outcome Measures:
An increase in the number of seniors participating in the wellness and exercise programs at senior centers and group dining sites. The statewide Performance Outcome Measurement Project indicates that 90% of those surveyed are satisfied with services.

Agency: E04 - Lieutenant Governor  
Functional Group: Legislative, Executive & Administrative

88 Regional Level Activity Flow Thru Funding  
Title III Part B Community-Based Supportive Services

Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Older Americans Act of 1965 as Amended (Public Law 89-73 42 U.S.A. 3001) Title III Part B. Provides for Area Agency administrative functions (10% of funds) and funding for direct services to targeted population of older adults (90% of funds).

Statewide Result Area:  
Improve the health and protections of our children and adults

Strategy:  
Provide for an increased number of providers in underserved areas.

FY 2009-10

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Other Fund - Subfund No. & Title:  
NA

Budgetary Program No.: II.B

Expected Results:
Federal Funding Distributed: FY08-09 on NGAs Appalachia Region - $1,116,842; Upper Savannah Region - $550,975; Catawba Region - $427,322; Central Midlands Region - $598,236; Lower Savannah Region - $343,363; Santee Lynches Region - $318,929; Pee Dee Region - $428,208; Waccamaw Region - $334,406; Trident Region - $495,820; Lowcountry Region - $418,632.
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Outcome Measures:
Last year 3,295 individuals received 235,626 hours of non-medical home care services: 112 received 30,266 hours of adult day care services; and 4,918 people were transported 6,270,720 passenger miles. (NAPIS: 2008 - 09.)

Agency: E04 - Lieutenant Governor

State Level Activity Nutrition Services
Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Older Americans Act of 1965 as Amended (Public Law 89-73 42 U.S.A. 3001) Title III Part A. State planning and oversight including quality assurance, program monitoring, development of policies and procedures, and minimum meal vendor bid specifications and providing technical assistance related to home delivered meals, group dining programs for seniors as well as collaboration with DSS on the Senior Farmer's Market program.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide adequate food and nutrition.

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Other Fund - Subfund No. & Title:
NA

Budgetary Program No.: II.A

Expected Results:
As many as possible of the most vulnerable, at risk seniors receive quality services at the lowest cost rate.

Outcome Measures:
10,578 seniors ate 971,817 meals in group dining sites.* An increase in the number of seniors eating and participating in programs at group dining centers. The statewide Performance Outcome Measurement Project indicates that 90% of those surveyed are satisfied with the services. 67% of minority clients served meals are in poverty. *NAPIS FY08-09 (latest data available)
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Administrative

90 Regional Level Activity  Flow Thru Funding Title III Part C and USDA - Group Dining and Home Delivered Nutrition Services
Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Older Americans Act of 1965 as Amended (Public Law 89-73 42 U.S.A. 3001) Title III Part C. Provides for Area Agency administrative functions (10% of funds) and funding for direct services to targeted population of older adults (90% of funds).

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide adequate food and nutrition.

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Other Fund - Subfund No. & Title: 3127 Aging Comm Development Fund
Budgetary Program No.: II.B

Expected Results:
Funding Distributed: FY08-09 on NGAs by Region Appalachia - $994,369; Upper Savannah - $549,286; Catawba - $739,038; Central Midlands - $902,501; Lower Savannah - $999,627; Santee Lynches - $813,614; Pee Dee - $889,183; Waccamaw - $910,067; Trident - $994,034; Lowcountry - $657,795.

Outcome Measures:
Last year 12,811 seniors received 2,154,538 home delivered meals and participated in activities that provide opportunities for socialization with others. * * NAPIS FY08-09

Agency: E04 - Lieutenant Governor
Functional Group: Legislative, Executive & Administrative

91 State Level Activity  Employment and Training Services
Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Older Americans Act of 1965 as Amended (Public Law 89-73 42 U.S.A. 3001) Title V. State planning and oversight including quality assurance, program monitoring, and technical assistance related to programs for training and employment opportunities for low income adults age 55 or above.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide opportunities for employment and independence.
Agency Activity Inventory  
by Agency  
Appropriation Period: FY 2009-10

**Expected Results:**
Hard to employ older adults retrained and placed in unsubsidized jobs so they may contribute to the economy and improve their quality of life. Employment and training services contracted to Experience Works.

**Outcome Measures:**
US Department of Labor sets outcome measures with minimal requirements of serving 160 people in the grant period and placing a minimum of 36 unsubsidized jobs. FY08-09

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**Agency:** E04 - Lieutenant Governor  
**Functional Group:** Legislative, Executive & Administrative

**Regional Level Activity - Flow Thru Funding - Title V Employment and Training Services**
Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Provides for Area Agency administrative functions (8% of funds) and funding for direct services to targeted population of older adults (92% of funds).

**Statewide Result Area:** Improve the health and protections of our children and adults

**Strategy:** Provide opportunities for employment and independence.

**FY 2009-10**

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**Other Fund - Subfund No. & Title:**
NA

**Budgetary Program No.:** II.B

**Expected Results:**
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

SFY08-09 Funding Distributed: Experience Works - $1,457,743

Outcome Measures:
A minimum of 160 elder adults will participate in unsubsidized employment and a minimum of 36 adults will find and retain unsubsidized employment.

Agency: E04 - Lieutenant Governor
Functional Group: Legislative, Executive & Administrative

93 State Level Activity - Medicare Counseling Program – I-CARE

Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Authority for this activity is a grant from the Administration on Aging and the Center for Medicare and Medicaid Services. Train statewide I-Care coordinators and volunteers to provide current Medicare health care insurance information to seniors, including Medigap, Medicaid, Long-term care, TRICARE and the new Medicare Part D.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide increased access to insurance and private payment for healthcare.

FY 2009-10

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Other Fund - Subfund No. & Title: NA
Budgetary Program No.: II.A

Expected Results:
Offer insurance counseling assistance to reduce over-insurance, under-insurance to as many Medicare beneficiaries and caregivers as possible through telephone, websites, one on one contacts and community presentations.

Outcome Measures:
Provide Medicare related and prescription drug card information. Have over 2,100 one-on-one contacts with beneficiaries. Beneficiaries save more in costs as a result of appropriately enrolling in Medicare and Medigap. Resulted in 89% of eligible seniors enrolled.
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Executive &
Administrative

94 State Level Activity - Medicare Fraud
Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Train fraud coordinators and volunteers to educate other seniors and their families about how to detect and report Medicare/Medicaid fraud.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide increased access to insurance and private payment for healthcare.

FY 2009-10

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Other Fund - Subfund No. & Title: NA
Budgetary Program No.: II.A

Expected Results:
Expose as many seniors as possible to examples of and the costs of Medicare or Medicaid fraud to our healthcare system and to encourage reporting discrepancies when detected.

Outcome Measures:
Higher numbers of fraud reports show larger savings to the Medicare and Medicaid programs.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

95 Regional Level Activity - Medicare Fraud
Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: Required local match for the same activity described above.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide increased access to insurance and private payment for healthcare.

FY 2009-10
Agency Activity Inventory
by Agency

Appropriation Period: FY 2009-10

Expected Results:
Funding Distributed: from NGAs FY08-09 Appalachia AAA - $15,815; Upper Savannah AAA - $7,707; Catawba AAA - $8,220; Central Midlands AAA - $10,250; Lower Savannah AAA - $8,950; Santee Lynches AAA - $7,819; Pee Dee AAA - $9,644; Waccamaw AAA - $8,277; Trident AAA - $9,459; Lowcountry AAA - $7,385

Outcome Measures:
Higher numbers of fraud reports show larger savings to the Medicare and Medicaid programs.

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Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

96 Senior Center Development Permanent Improvement Projects

Office on Aging - Aging Network Services - Federal Older Americans Act and Aid to Subdivisions Funds: S.C. Code of Laws 1976 Sections 12-21-3441 and 12-21-4200 authorize this program. State policy development and oversight of the grants process for the senior center building and renovation projects and providing technical assistance related to senior center development issues.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide opportunities for employment and independence.

FY 2009-10

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Other Fund - Subfund No. & Title:
4508 Sr Cit Ctrs Perm Imp Fd

Budgetary Program No.: II.B

Expected Results:
All counties in the state will have at least one senior center funded under the designated guidelines and spending limits.
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Outcome Measures:
Senior Centers opened in Mt. Pleasant and in Hardeeville. Emergency PIP grants were provided to York County Council on Aging and to the Orangeburg COA and Orangeburg Disabilities Center. A request for funding applications were made in February 2009 and seven applications were received.

Agency: E04 - Lieutenant Governor

97 State Level Activity - Family Caregiver Support Program

Office on Aging - Consumer Information and Caregiver Services - Federal Older Americans Act: Provide information, assistance, counseling, support, respite care, and other consumer-directed supplemental services to support unpaid family members who care for (a) frail or disabled persons age sixty or older, (b) individuals of any age with Alzheimer’s disease, or (c) grandparents or other relatives age 55 or older who are primary caregivers of children 18 years or younger, or disabled adult grandchildren 19-59 years of age.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide opportunities for employment and independence.

FY 2009-10

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.A

Expected Results:
Eleven regional Family Caregiver Advocates will work one-on-one with family caregivers providing counseling, assessment, training, respite, help finding resources, and will administer a system of mini-grants that caregivers may use to purchase respite and other needed services from the provider of their choice.

Outcome Measures:
In FY 2007-08 Caregivers reported that caregiver services: --reduced the stress of caregiving (75%); --helped me feel more confident in my role as caregiver (83%); --are a necessary part of being able to keep a family member at home (93%). I was satisfied with the services I received (94%). The staff gave me information that was accurate and current (91%). It is important to be able to choose the service and provider that we will use (93%); Respite services for the caregiver are an essential part of providing care for someone at home (88%).
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Agency: E04 - Lieutenant Governor

98 Regional Level Activity - Flow Thru Funding - Family Caregiver Support Program

Older Americans Act of 1965 as Amended (Public Law 89-73 42 U.S.A. 3001) Title III Part-E Provides for Area Agency administrative functions (10% of funds) and funding for direct services to caregivers of older adults (90% of funds).

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide opportunities for employment and independence.

FY 2009-10

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
Funding Distributed: from NGAs FY08-09 Appalachia Region - $327,816; Upper Savannah Region - $160,900; Catawba Region - $167,461; Central Midlands Region - $222,852; Lower Savannah Region - $191,921; Santee Lynches Region - $163,418; Pee Dee Region - $197,800; Waccamaw Region - $181,914; Trident Region - $220,206; Lowcountry Region - $157,029.

Outcome Measures:
In FY 2008-09, regional Caregiver Advocates provided one-on-one assistance to 4,926 caregivers. 1,931 caregivers were awarded mini-grants to purchase 158,911 hours of respite from the provider of their choice or arrange for a neighbor or family member to provide in-home respite. Making careful choices the average caregiver was able to purchase 82 hours of respite at an average cost of $5.99 per hour. 3201 caregivers participated in more than 2409 caregiver training, counseling and support sessions.

Agency: E04 - Lieutenant Governor

99 State Level Activity - Information & Assistance

Office on Aging - Consumer Information and Caregiver Services - Federal Older Americans Act: Provide a statewide system of information and assistance. Provide training and oversight for regional staff. Provide monitoring and technical assistance on implementing quality assurance standards to regional staff. Collect and report state unit on aging information and referral
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

**Statewide Result Area:** Improve the health and protections of our children and adults

**Strategy:** Provide timely and effective interventions when safety is compromised in the home or family.

### FY 2009-10

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**Outcome Measures:**
The number of Information and Referral contacts will increase. The number of AIRS certified specialists will be maintained or increased.

---

**Agency:** E04 - Lieutenant Governor

**Functional Group:** Legislative, Executive & Administrative

100 **Regional Level Activity - Flow Thru Funding - Information and Assistance**

Office on Aging - Consumer Information and Caregiver Services - Federal Older Americans Act: Assure that reliable information on programs and services for seniors and referral to them is readily available in each region.

**Statewide Result Area:** Improve the health and protections of our children and adults

**Strategy:** Provide timely and effective interventions when safety is compromised in the home or family.

### FY 2009-10

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Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Expected Results:
Funding Distributed: FY08-09 has already been reported as part of the Title III-B and Title III-E information. There is no distribution of funds specifically for Information and Referral services.

Outcome Measures:
Regional I&R Specialists handle an average of 1546 calls per month. FY 2008-09.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

101 State Level Activity - Summer School of Gerontology
Office on Aging - Education and Training: Authority for the state education & training program is the Older Americans Act of 1965 as amended (Public Law 89-73 42 U.S.A. 3001 through 3058). This program is a five day program to provide quality education at the most affordable price. The Lt. Governor's Office on Aging manages the registration, bank account and provides financial reports. Registration fees pay for this program.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide for an increased number of providers in underserved areas.

FY 2009-10

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Other Fund - Subfund No. & Title:
3035 Operating Revenue

Budgetary Program No.: II.A

Expected Results:
Improve the quality of services to seniors and to help meet the critical shortages of adequately trained personnel for programs in the field of aging.

Outcome Measures:
Maintain the number of individuals who attend the Summer School and receive certificates of attendance. 173 individuals registered for summer school in August 2008. (The 2009 Summer School was canceled)
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Agency: E04 - Lieutenant Governor  Functional Group: Legislative, Executive & Administrative

103  State Level Activity - State Long Term Care Ombudsman Program
Office on Aging - Elder Rights: Mandate for this activity is Older Americans Act - OAA (§712) and SC Omnibus Adult Protection Act - OAPA (§43-35-10). Advocate for residents in long-term care facilities statewide as per OAA. Identify, investigate and resolve complaints made by or on behalf of residents in long-term care facilities as per the AoA and OAPA. Provide services to protect the health, safety and welfare of residents. Analyze, comment on, and monitor the development and implementation of federal, state and local laws, regulations and policies pertaining to the health, safety, welfare and rights of residents in long term care facilities. Provide administrative and technical assistance to local ombudsmen.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide timely and effective interventions when safety is compromised in the home or family.

FY 2009-10

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Other Fund - Subfund No. & Title: NA
Budgetary Program No.: II. A

Expected Results:
Work to enhance the quality of care. Investigate and resolve complaints and forward to the appropriate regulatory and/or licensing agency and/or law enforcement. Increased awareness of Resident Rights and LTCOP as advocate for residents in long term care facilities. Augment the number of Friendly Visitors and participating facilities.

Outcome Measures:
The National Ombudsman Reporting System (NORS) and the more detailed state ombudsman reporting system (Ombud 3.2) provide data on ombudsman complaints and program activities.
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

104 Regional Level Activity - Flow Thru Funding - Regional Long Term Care Ombudsman
Program under Title III-B and Title VII and State Funds

Mandate for this activity is Title III Part B of the Older Americans Act (§712) and SC Omnibus Adult Protection Act (§43-35-10). Advocate for residents in long-term care facilities in their region as per OAA. Identify, investigate and resolve complaints in long-term care facilities as per OAPA. Ensure residents have timely access to Long Term Care Ombudsmen and timely response to complaints and requests for assistance. There are seventeen (17) regional Long Term Care Ombudsmen. These are pass-through funds.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide timely and effective interventions when safety is compromised in the home or family.

FY 2009-10

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
Funding is distributed from NGAs FY 08-09 to each region: Appalachia - $197,645; Upper Savannah - $33,174; Catawba - $30,551; Central Midlands - $93,968; Lower Savannah - $31,087; Santee Lynches - $25,352; Pee Dee - $40,400; Waccamaw - $33,085; Trident - $102,334; Lowcountry - $22,831.

Outcome Measures:
The National Ombudsman Reporting System (NORS) and the more detailed state ombudsman reporting system (Ombud 3.2) provide data on ombudsman complaints and program activities.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

105 State Level Activity - Elder Abuse Prevention

Office on Aging - Elder Rights: Mandated by Older Americans Act - Collaborate with public and private organizations and agencies involved with adult protective issues. Increase public awareness of abuse, neglect and exploitation.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide timely and effective interventions when safety is compromised in the home or family.
## Agency Activity Inventory by Agency

### Appropriation Period: FY 2009-10

#### FY 2009-10

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**Other Fund - Subfund No. & Title:**
NA

**Budgetary Program No.:** II.A

**Expected Results:**
Prevent and/or reduce the incidence of abuse, neglect and exploitation of older adults.

**Outcome Measures:**
LGOA staff serve as members of the SC Adult Protection Coordinating Council. Develop and distribute educational materials to increase public awareness of abuse, neglect and exploitation.

---

**Agency:** E04 - Lieutenant Governor

**Functional Group:** Legislative, Executive & Administrative

### 106 State level Activity - Legal Assistance

**Office on Aging - Elder Rights:** Authority for this activity is Title III A of the Older Americans Act. Provide state leadership in securing and maintaining the legal rights of older South Carolinians.

**Statewide Result Area:** Improve the health and protections of our children and adults

**Strategy:** Provide timely and effective interventions when safety is compromised in the home or family.

#### FY 2009-10

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**Other Fund - Subfund No. & Title:**
NA

**Budgetary Program No.:** II.A

**Expected Results:**
Coalesce with the legal community to improve visibility of and access to legal assistance services for older adults who have no other legal resources. Expand awareness of increasing need for legal services based on demographics.
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Outcome Measures:
The AIM reporting system provides data on the number of older adults that received legal services during the report period. In FY 2008, there were 2,654 units served for Legal Services for 833 clients.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

107 State Level Activity - Advance Directives

Office on Aging - Elder Rights: Mandated by State Law §44-77-10. Responsible for managing and providing living will witness training and volunteers per §44-77-10. Lead entity for providing statewide information and training on advance care planning, advance directives and end-of-life care.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide timely and effective interventions when safety is compromised in the home or family.

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.A

Expected Results:
Increase awareness of advance care planning and advance directive documents. Expand the number of Living Will Witness Volunteers available to serve in hospitals and long term care settings. Provide educational updates for individuals conducting advance care planning seminars

Outcome Measures:
Volunteers are trained and living wills executed in hospitals or long term care settings.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

109 Regional Level Activity - Local Provider Salary Supplement
Office on Aging - Special Items in Appropriations Budget: The General Assembly enacted permanent legislation effective July 1, 1990 that made AAA's eligible for State base and performance pay increases in an amount commensurate with the portion of state funds used for payroll.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide for an increased number of providers in underserved areas.

FY 2009-10

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
Staff at the Area Agency level are more likely to remain on the job if they receive periodic salary adjustments.

Outcome Measures:
Less than 10% turnover in Area Agency on Aging staffing statewide.

Agency: E04 - Lieutenant Governor
Functional Group: Legislative, Executive & Administrative

110 State Level Activity - Alzheimer's Resource Coordination Center
Office on Aging - Special Items in Appropriations Budget: The ARCC was established by state legislation (Title 44 Chapter 36) in 1994. Improve the quality of life for persons with Alzheimer's disease and related dementias, their family and caregivers through planning, education, coordination, advocacy, service system development and communications.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide timely and effective interventions when safety is compromised in the home or family.

FY 2009-10

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Agency: NA
Functional Group: NA

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Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
Through grants to local communities, establish respite care, provide education and training and other supportive services to caregivers of persons with dementia. To provide an annual report to the legislature.

Outcome Measures:
The ARCC reporting system identifies the number of new programs developed, the hours of respite provided to caregivers, the number of education sessions and the number of support groups begun or sponsored by the ARCC.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

111 Local Level Activity - Competitive Grant Awards

Office on Aging - Special Items in Appropriations Budget: An amendment to Title 44 Chapter 36 in 1996 directed the ARCC to develop a grant program to assist communities and other entities in addressing problems related to Alzheimer’s disease and related disorders.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide timely and effective interventions when safety is compromised in the home or family.

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
Respite care established, education and training made available, and other supportive services to caregivers of persons with dementia are carried out in communities.

Outcome Measures:
During FY 2008-2009 nine respite or education grants were awarded to facilitate participation by the creation or expansion of programs serving persons with Alzheimer’s disease and related disorders.
Agency Activity Inventory  
by Agency  
Appropriation Period: FY 2009-10

Agency: E04 - Lieutenant Governor  
Functional Group: Legislative, Executive & Administrative

112 State Level Activity - Elder Care Trust Fund

Office on Aging - Special Items in Appropriations Budget: Tax Check-off - S.C. Code of Laws 12-6-65060, and Trust Fund S.C. Code of Laws 43-21-160 and 179. The Trust distributes grants to non-profit organizations for innovative programs, services and pilot projects that help older adults in SC live with vitality and dignity in their homes and communities, avoiding institutional care for as long as possible. To undertake appropriate publicity and marketing campaigns to increase the amount generated through the check-off.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide opportunities for employment and independence.

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Other Fund - Subfund No. & Title:  
4979 Eldercare Trust Fund

Budgetary Program No.: II.A

Expected Results:  
Through grants to non-profit organizations innovative programs will be implemented to help older South Carolinians to remain in their homes avoiding institutional care. No more than 5% of donations are used for marketing the check-off.

Outcome Measures:  
Two new community projects were funded at $10,000 and three second year grants were awarded. ($36,800 total in FY 2009-10)

113 Local Level Activity - Elder Care Trust Fund  
Competitive Awards

Agency: E04 - Lieutenant Governor  
Functional Group: Legislative, Executive & Administrative

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide opportunities for employment and independence.

### FY 2009-10

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Other Fund - Subfund No. & Title: 4979 Eldercare Trust Fund

Budgetary Program No.: II.B

Expected Results:
With seed money provided, non-profit organizations will implement innovative approaches that may be replicated in other communities, to help older South Carolinians to remain in their homes avoiding institutional care. Examples of funded projects include alternative transportation programs, home repair programs, development of Alzheimer’s respite programs in rural communities, special nutrition programs, and home care services.

Outcome Measures:
During FY09-10 measures will include: number of grocery shopping and delivery visits to aging and disabled adults in Spartanburg County; number of communities to develop support services for Alzheimer's families; number of one-way trips per month provided through volunteer transportation project to seniors in Horry and Georgetown counties. After 12 months of home care services, seniors will show a) reduction of ER visits, (b) reduction in falls, (c) % clients remaining in their own homes.

---

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

1528 State Level Activity SC Access Special Purpose Developmental Grant from CMS

Develop a web-based database of information about programs and services for seniors and persons with disabilities who need long term support services to remain in their homes. The database provides a tool for consumers, family caregivers, professionals, agencies, and legislative staff who serve consumers.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide increased access to insurance and private payment for healthcare.

FY 2009-10
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Other Fund - Subfund No. & Title: NA
Budgetary Program No.: II.B

Expected Results:
The database will help consumers make informed decisions about long term support services and offer consumers a choice in who will provide them. Professionals will have a comprehensive database to use as a tool to help clients.

Outcome Measures:
The SC Access database contains information on a multitude of services for seniors and the people with disabilities in South Carolina. As of August 5, 2009 the database provided contact information, eligibility criteria, and application procedures for 10,710 services. In fiscal year 08-09, there were 736,161 successful page views.

Agency: E04 - Lieutenant Governor
Functional Group: Legislative, Executive & Administrative

1530  State Level Activity - Aging Network Services Medication Management and Health Promotion

Older Americans Act of 1965 as Amended (Public Law 89-73 42 U.S.A. 3001) Title III Part D Oversee the development of activities that will provide current medication management information to older South Carolinians; development of educational materials; community education events; competitive grant awards for innovative projects to reduce problems associated with medication misuse.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide disease prevention and disease management.

FY 2009-10

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Other Fund - Subfund No. & Title: NA
Budgetary Program No.: II.B

Expected Results:
An increased number of seniors receive education about the importance of managing medications and the implications of non-compliance. Evidence Based Programs such as Living Well SC, are now being used as an effective tool in improving medication compliance in seniors.

Outcome Measures:
The Living Well SC Program continues to serve seniors by improving medication compliance.

### Agency: E04 - Lieutenant Governor

#### Functional Group:
Legislative, Executive & Administrative

#### Regional Level Activity - Flow Thru Funding - Health Promotion Programs

Older Americans Act of 1965 as Amended (Public Law 89-73 42 U.S.A. 3001) Title III Part D. All of these funds are used by AAAs for contracts to provide direct services to older adults. No funds are used by the AAA for administration.

#### Statewide Result Area:
Improve the health and protections of our children and adults

#### Strategy:
Provide for greater incentives to promote healthy lifestyles.

#### FY 2009-10

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#### Other Fund - Subfund No. & Title:
NA

#### Budgetary Program No.:
II.B

#### Expected Results:
Funding Distributed: from NGAs FY 08-09 Appalachia Region - $41,931; Upper Savannah Region - $25,004; Catawba Region - $25,670; Central Midlands Region - $31,287; Lower Savannah Region - $28,151; Santee Lynches Region - $25,260; Pee Dee Region - $28,747; Waccamaw Region - $27,136; Trident Region - $31,019; Lowcountry Region - $24,623

#### Outcome Measures:
6,440 individuals participated in 354,997 hours of health promotion and physical fitness to maintain health. Program intends to be able to possibly increase or maintain numbers. *NAPIS FY '08 -'09.*
Agency Activity Inventory  
by Agency  
Appropriation Period: FY 2009-10

Executive & Administrative

1532 Regional Level Activity - Flow Thru Funding - I-CARE

Authority for this activity is a grant from the Center for Medicare and Medicaid Services. Coordinate and provide staff support and backup to volunteer counselors and to respond to calls from older individuals received at the AAA.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide increased access to insurance and private payment for healthcare.

Funding Distributed: from NGAs FY 08-09 Appalachia AAA - $72,819; Upper Savannah AAA - $50,636; Catawba AAA - $53,031; Central Midlands AAA - $59,754; Lower Savannah AAA - $55,028; Santee Lynches AAA - $51,303; Pee Dee AAA - $51,956; Waccamaw AAA - $53,027; Trident AAA - $57,585; Lowcountry AAA - $50,638.

Outcome Measures:
Over 26,103 individual contacts where insurance counseling was provided. Over 1,803,155 contacts made through community events.

FY 2009-10

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
Funding Distributed: from NGAs FY 08-09 Appalachia AAA - $72,819; Upper Savannah AAA - $50,636; Catawba AAA - $53,031; Central Midlands AAA - $59,754; Lower Savannah AAA - $55,028; Santee Lynches AAA - $51,303; Pee Dee AAA - $51,956; Waccamaw AAA - $53,027; Trident AAA - $57,585; Lowcountry AAA - $50,638.

Outcome Measures:
Over 26,103 individual contacts where insurance counseling was provided. Over 1,803,155 contacts made through community events.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

1533 Regional Level Activity - Flow Thru Funding - Elder Abuse Prevention Program under Title VII

Mandate for this activity is Title VII Chapters 2 and 3 of the Older Americans Act (§712) and SC Omnibus Adult Protection Act (§43-35-10) The activities in Title VII are the same as those described for the Title III-B Ombudsman. Title VII funding complements the funding from Title III-B. These funds are used to help support the eighteen (18) regional Long Term Care Ombudsmen. These are pass-through funds.

Statewide Result Area: Improve the health and protections of our children and adults
Agency Activity Inventory  
by Agency  
Appropriation Period: FY 2009-10

**Strategy:** Provide timely and effective interventions when safety is compromised in the home or family.

**Expected Results:**
Funding Distributed: from NGAs FY08-09 to each region. Appalachia - $29,276; Upper Savannah - $4,681; Catawba - $4,166; Central Midlands - $9,667; Lower Savannah - $4,191; Santee Lynches - $2,942; Pee Dee - $5,362; Waccamaw - $3,194; Trident - $7,108; Lowcountry - $2,749.

**Outcome Measures:**
Regionally, consultations were given to facilities and individual consultations given to seniors regarding elder rights issues.

**Agency:** E04 - Lieutenant Governor  
**Functional Group:** Legislative, Executive & Administrative

### 1534 State Level Activity Emergency Rental Assistance Program

The Office on Aging administers an emergency rental assistance program for low income seniors for a period of a maximum of three months and $1000 per household under a memorandum of agreement with the South Carolina State Housing Finance and Development Authority.

**Statewide Result Area:** Improve the health and protections of our children and adults  
**Strategy:** Provide opportunities for employment and independence.

#### FY 2009-10

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**Other Fund - Subfund No. & Title:**  
3035 Operating Revenue  
**Budgetary Program No.:** II.B
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Expected Results:
Emergency rental assistance is provided to seniors who are 60 and older and have incomes less than 120% of the federal poverty level. The program will maintain them in a residence and avoid homelessness and related problems.

Outcome Measures:
The number of applications processed in FY 2008 - '09 was 268 to assist in meeting rental needs, many preventing evictions.

Agency: E04 - Lieutenant Governor

Functional Group: Legislative, Executive & Administrative

1535 State Level Activity Geriatric Physician Loan Program

Under Chapter 21, Title 43 of the 1976 Code Section 43-21-200 has been enacted within the Office on Aging the State Loan Repayment Program to reimburse student loan payments of a physician licensed or certified to practice in the State, who has completed a fellowship training program in geriatrics or geropsychiatry. The program establishes a Physician Advisory Board and will provide up to $35,000 per year of loan repayments based upon the length of the fellowship.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide for an increased number of providers in underserved areas.

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
The number of physicians and psychiatrists will be increased to meet the needs of our state's growing senior population. They will contract to practice in South Carolina for five years, accept Medicare and Medicaid patients, accept contracted or binding rates, and not discriminate against patients based on the ability to pay.

Outcome Measures:
The number of physicians accepted into the program for FY 08-09 was three. There are 16 physicians who have been accepted in the program. Total funding for the loans annually is $140,000.
Agency Activity Inventory by Agency
Appropriation Period: FY 2009-10

Agency: E04 - Lieutenant Governor

1655 Regional Activity- Flow Thru Funding - Home and Community Based Services

Office on Aging-Aging Network Services-Aid to subdivisions-supplemental funds provides funding to direct service contractors to target population of 60 and older on current waiting list.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide opportunities for employment and independence.

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<tr>
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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
Provide home and community based services to eligible seniors statewide on the current waiting list.

Outcome Measures:
Reduce the waiting list to assist seniors to remain at home. Served 5,618 persons January ’08- December ’08 with new funding. 6,158 served 7/1/08 - 6/30/09.

Agency: E04 - Lieutenant Governor

1656 System Transformation Grant

Special purpose grant from CMS to expand the Lower Savannah ADRC to serve seniors in 4 additional counties. To develop a model regional mobility information, assistance & mgmt center. Expand ADRC to 2 new regions (Santee-Lynches & Appal.) Streamline multiple eligibility processes through use of integrated information technology systems. Develop a prioritization methodology for persons seeking services from CLTC.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide for an increased number of providers in underserved areas.
Agency Activity Inventory
by Agency
Appropriation Period: FY 2009-10

Expected Results:
Increase knowledge & access to Info & Asst. on LTC resources, DD/physical disabilities, transportation and mobility options. More appropriate placement of those at risk of institutionalization and awaiting CLTC services. Reduce consumer frustration in applying for long-term care services.

Outcome Measures:
Lower Savannah COG completed all of its Mobility Services for All Americans Phase 1 in 2008 and has been awarded a Phase 2 grant. The waiting list prioritization for the CLTC waiting list has been completed and implemented statewide.

Agency: E04 - Lieutenant Governor
Functional Group: Legislative, Executive & Administrative

1657 State Level Activity-Silver Haired Legislature
The Silver Haired Legislature was created in 1999 (1976 S.C. Code of Law Section 43-21-190). The non-partisan body was created to form a representative body of seniors to provide advice and guidance to the Governor, the General Assembly, and various departments and agencies on aging.

Statewide Result Area: Improve the health and protections of our children and adults
Strategy: Provide opportunities for employment and independence.
Agency Activity Inventory  
by Agency  
Appropriation Period: FY 2009-10

Identify issues, concerns, and solutions, for problems facing the aging in S.C. Provide recommendations to the Governor, General Assembly and the Lt. Governor's Office on Aging. Conduct educational forums to explore aging issues, promote good government, act on a non-partisan basis, and hold sessions annually in the State Capitol.

Outcome Measures:
Provide on-going policy input to the Lt. Governor's Office on Aging on issues concerning South Carolina's seniors. SHL meets annually in the State Capitol, and provide resolutions and policy guidance to the Governor, General Assembly, and agencies on aging.

Agency: E04 - Lieutenant Governor  
Functional Group: Legislative, Executive & Administrative

1786 State Level Activity- Flow-Thru funding for three regions in SC for Living Well South Carolina

Special purpose grant from AoA to fund implementation of evidence-based prevention programs in three regions of the state initially, then expand statewide. Project will be conducted with local providers in Appalachia, Pee Dee and the Trident regions in South Carolina.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide disease prevention and disease management.

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.B

Expected Results:
Persons with chronic diseases and balance problems will take more control over their health problems and increase self-efficacy.

Outcome Measures:
Over time, we should see a decrease in the cost of health care for these persons: fewer trips to emergency rooms, fewer hospitalizations. Expand program to include the other 7 regions of state.
Agency Activity Inventory  
by Agency  
Appropriation Period: FY 2009-10

Agency: E04 - Lieutenant Governor  
Functional Group: Legislative, Executive & Administrative

1787 State Level Activity-Administration for Living Well South Carolina

Special purpose grant from AoA to fund implementation of evidence-based prevention programs in three regions of the state initially, then expand statewide. Joint partnership with the Lt. Governor's Office on Aging, DHEC, and USC Arnold School of Public Health.

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: Provide disease prevention and disease management.

FY 2009-10

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Other Fund - Subfund No. & Title: NA

Budgetary Program No.: II.A

Expected Results:
Persons with chronic diseases and balance problems will take more control over their health problems and increase self-efficacy.

Outcome Measures:
Because of this AoA grant, we have had 32 sites around the state offer the program, a total of 778 people enrolled and 297 completed (at least 4 out of 6 sessions). Preliminary data from July 2009 shows that seniors participating in nutrition and exercise programs save money on Medicare expenditures.

Agency: E04 - Lieutenant Governor  
Functional Group: Legislative, Executive & Administrative

9998 4.04% Mid-Year Reduction

4.04% Mid-Year Reduction

Statewide Result Area: Improve the health and protections of our children and adults

Strategy: FY 2009-10 4.04% Mid-Year Reduction
Agency Activity Inventory
by Agency

Appropriation Period: FY 2009-10

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Other Fund - Subfund No. & Title:
NA

Budgetary Program No.:
NA

Expected Results:
NA

Outcome Measures:
NA

AGENCY TOTALS

Lieutenant Governor

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9/22/2009